



Therapy Systems:

Genisys Therapy System (Serial Numbers- 1000 and above) Intelect Legend XT Therapy System (Serial Numbers- 1000 and above) Intelect Vet Therapy System (Serial Numbers- 1000 and above)

Optional Accessories:

Channel 3/4 Electrotherapy Module (Serial Numbers- 1000 and above) NiMH Battery Module (Serial Numbers- 1000 and above) sEMG Module (Genisys Only) (Serial Numbers- 1000 and above) Laser Module (Genisys and Intelect Vet) (Serial Numbers- 1000 and above) Therapy System Cart Operator Remote Control

Therapy Systems **SERVICE MANUAL**



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FOREWORD

Read, understand, and follow the Safety Precautions and all other information contained in this manual.

This manual contains the necessary safety and field service information for those field service technicians, certified by Chattanooga Group, to perform field service on the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems, modules, and accessories.

At the time of publication, the information contained herein was current and up-to-date. However, due to continual technological improvements and increased clinical knowledge in the field of electrotherapy, ultrasound, lontophoresis, and Laser therapy. as well as Chattanooga Group's policy of continual improvement, Chattanooga Group reserves the right to make periodic changes and improvements to their equipment and documentation without any obligation on the part of Chattanooga Group.

It is the sole responsibility for certified field service technicians to stay informed and trained in the latest technology utilized in the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems by Chattanooga Group. From time to time, as significant improvements are incorporated, service bulletins will be produced and made available on our web site (chattgroup.com) in lieu of reprinting a complete manual prematurely. These service bulletins will provide updated service information and technological improvements to the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems for use by certified service technicians.

Due to the complex nature of the technology utilized by Chattanooga Group, the recommended troubleshooting techniques are to determine "Bad Board" and board replacement only. No board component level troubleshooting is recommended, nor will information or parts be supplied by Chattanooga Group.

Any board component level troubleshooting performed will be at the sole risk and liability of the certified field service technician performing such troubleshooting techniques. Performance of such techniques may render the warranty null and void.

The Vectra Genisys and Intelect XT equipment is to be used only under the prescription and supervision of a licensed medical practitioner.

The Intelect Vet is to be used only under the prescription and supervision of a licensed veterinarian.

1- THEORY OF OPERATION

1.1 OVERVIEW

The Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems are comprised of several PC board assemblies housed within a common enclosure. These assemblies each support a distinct function in the product. The basic elements are User Interface, Control Board, Stim Board, Ultrasound Board, Ultrasound Applicator, and Power Supply Circuits.

When a Module (Channel 3/4 Electrotherapy, NiMH Battery, Laser, or sEMG) is installed, the Control Board software automatically recognizes that a Module has been installed and prompts the installer to perform certain tasks, for verification of Module installed, to make the respective Module fully functional. No additional software installation is required as the Therapy System contains all necessary software to accommodate any Module installation.

1.2 POWER SUPPLY CIRCUITS

A universal input 100 Watt power supply provides the Control Board and Stim Board of the system with 24 volts DC. The supply is connected to the mains at all times when the cord is attached. The 24 VDC supply is regulated locally at each PC board as required. On Combination Systems, a separate universal 75 Watt Power Supply provides 24 volts DC to the Ultrasound PC Board. The 24 volt DC power is regulated at the board, as required.

1.3 CONTROL BOARD

The Control Board serves just as its name implies. It controls the operation of the stim board, ultrasound board, user interface, optional modules, and accessories. The control board communicates to the stim boards and ultrasound board through a proprietary bus. The control board drives the display. The control board reads the menu buttons. The control board also reads the amplitude and the contrast control (Intelect XT Only) systems. The control board reads and manages the Multimedia (MMC) Card, Patient Data Card, and sEMG Data Card. Sound output is generated by the control board and routed to an internal speaker. The control board reads the Patient Interrupt Switch (Intelect XT and Vectra Genisys only) and the Operator Remote Control (used to administer Manual Stimulation Therapy).

1.4 STIM BOARD

The Stim Board creates all muscle stimulation output. Communications to the Stim Board is via a proprietary bus. A Processor on the Stim Board acts on messages passed to it by the Control Board to set up waveforms and adjust output amplitude. Information can likewise be passed from the Stim Board back to the Control Board for monitoring Current, Microcurrent Probe (Intelect XT and Vectra Genisys only) Contact Quality indication, etc. If the Stim Board does not respond as expected to a command from the Control Board, output is stopped and an Error Message is generated.

1.5 ULTRASOUND BOARD AND APPLICATOR (COMBINATION SYSTEMS ONLY)

The Ultrasound Board generates the 1 or 3.3 MHz output to drive the Sound Head of the Applicator. The Ultrasound Board is accessed through the proprietary bus by the Control Board. It can provide current and voltage information about the ultrasound output of the board. The calibration data for the Sound Head is passed through the Ultrasound Board from the Applicator to the Control Board. By storing the calibration data in the Applicator, there is no calibration necessary for the Ultrasound Board and any calibrated Chattanooga Group Intelect XT, Intelect Vet, Vectra Genisys or Intelect TranSport Ultrasound Applicator can be connected and operated to provide accurate coupling and output.

1.6 USER INTERFACE AND ACCESSORIES

The LCD display panel provides the operator visible feedback in the way of menu choices. Pressing of the menu buttons makes selections from the menus. The control board interprets these user inputs and responds accordingly. Audible feedback is given as well for events such as key presses and end of treatment.

The control board accesses the Patient Data Card, sEMG Data Card and MMC Card via an on board Reader/ Writer Interface. The voltage necessary to operate the reader is provided by the 100 Watt Power Supply and is regulated by the Control Board.

A. Channel 3/4 Electrotherapy Module

The Channel 3/4 Electrotherapy Module creates all muscle stimulation output for Channels 3 and 4. The Channel 3/4 Electrotherapy Module is interfaced with the System via a ribbon cable which supplies power and facilitates communication between the stim board and control board of the system. All waveforms available to channels 1 and 2 are available to channels 3 and 4 via the system software. No additional software is required for full functionality of the module.

1.6 USER INTERFACE AND ACCESSORIES (continued)

B. NiMH Battery Module

The NiMH Battery Module incorporates two Nickel Metal Hydride (NiMH) Battery packs and a PC Board. The PC Board monitors the Charge Level of the Batteries. The Batteries supply 24 VDC to the system which is then distributed to the respective pcb's through the system power supply. The Battery Module is interfaced with the system via a ribbon cable that facilitates communication with the Control Board and delivery of power to a Two Channel Electrotherapy or Combination Therapy System. When the Therapy System is connected to a Mains Power Supply via the Power Cord, the NiMH Battery Module will charge. Once the Module is fully charged the software will stop the charging process eliminating the possibility of overcharging. Battery power is used only when the Therapy System is not connected to a Mains Power Supply.

C. Laser Module and Applicators (Genisys and Intelect Vet Therapy Systems ONLY)

The Laser Module utilizes a PC Board to communicate with the Control Board via a ribbon cable. The Laser Module supplies the power required for each Laser Applicator through the Laser Applicator Cable to PC Boards mounted within the Applicator housing. All Calibration Data for the Applicators is stored on board the respective Applicator. Each Applicator incorporates a lens that is instrumental in delivery of the laser radiation to the patient. The Laser applicators are classified as Class 3B Laser products and are capable of up to 1440 nm of laser radiation in the infrared spectrum. Approved eye protection must be worn by all persons in the vicinity when the Laser is on. The Therapy System incorporates and demands entry of a unique PIN before operation of the Laser Applicators is allowed by the Therapy System. The Module also incorporates a Therapy Room Door Lockout Jack to accommodate a lockout switch that would prevent operation of the Laser Applicators should the lockout safety device be breached by persons entering or exiting the therapy room. Purchase and installation of the Lockout Device is the responsibility of the facility or clinic.

D. sEMG Module (Genisys Therapy Systems ONLY)

The Surface Electromyography (sEMG) Module utilizes a PC board to communicate to the Stim and Control Boards via direct PC Board Contacts. The sEMG module reads and transmits muscle activity through lead wires and electrodes. The sEMG Module communicates muscle activity data to the Control Board which can store the data on an sEMG Data Card via the on board Card Reader/Writer for viewing on a PC in graph form via the optional Chattanooga Group Patient Data Management System (PDMS) Software and Card Reader.

E. Operator Remote Control

The Operator Remote Control is just as its name indicates and incorporates a PC Board. The Channel 1/2 Operator Remote Control is interfaced with the Therapy System through its unique connector on the front of the Therapy System and the Channel 3/4 Electrotherapy Module. The Operator Remote Control communicates with the Stim Board(s) to the Control Board for the administration of Manual Stim Therapy only.

F. Therapy System Cart

The Therapy System Cart is designed for use with the Chattanooga Group Therapy Systems only. The cart alone provides mobility to the Therapy System and storage of necessary accessories and supplies used in conjunction with the Therapy System.

2- SAFETY PRECAUTIONS

2.1 PRECAUTIONARY DEFINITIONS

The precautionary instructions found in this section and throughout this manual are indicated by specific symbols. Understand these symbols and their definitions before operating this equipment. The definition of these symbols are as follows;

A. Caution

Text with a "CAUTION" indicator will explain possible safety infractions that could have the potential to cause minor to moderate injury or damage to equipment.

B. Warning



Text with a "WARNING" indicator will explain possible safety infractions that will potentially cause serious injury and equipment damage.

C. Danger

🕂 DANGER

Text with a "DANGER" indicator will explain possible safety infractions that are imminently hazardous situations that would result in death or serious injury.

D. Dangerous Voltage

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Text with a "Dangerous Voltage" indicator serves to inform the technician of possible hazards resulting in the electrical charge disbursement from certain components if handled or serviced improperly.

E. Laser



Text with a "LASER" indicator will explain possible safety infractions that are imminently hazardous situations that would result serious injury to eyes or blindness..

F. Corrosive



Text with a "CORROSIVE" indicator will explain possible safety infractions if the chemical components of the battery are exposed to air, skin, or other materials.

G. Laser Eye Protection



Text with a "LASER EYE PROTECTION" indicator will explain possible safety infractions that could cause serious eye injury or blindness if the eyes are directly or reflectively exposed to Laser Radiation.

H. Spontaneous Combustion



Text with a "SPONTANEOUS COMBUSTION" indicator will explain possible safety infractions that could create conditions for a Spontaneous Combustion if the material is mishandled and not disposed of properly.

I. Note

Throughout this manual "NOTE" may be found. These Notes are helpful information to aid in the particular area or function being described.

2.2 PRECAUTIONARY INSTRUCTIONS

A. Cautions

- Read, understand, and practice the precautionary and operating instructions. Know the limitations and hazards associated with using any laser device. Observe the precautionary and operational decals placed on the unit.
- Do not operate this unit when connected to any unit other than Chattanooga Group devices.
- Do not operate this unit in an environment where other devices are being used that intentionally radiate electromagnetic energy in an unshielded manner. Portable and mobile RF communications equipment can affect Medical Electrical Equipment.
- The Laser System should be routinely checked before each use to determine that all controls function normally; especially that the dosage control properly adjusts the intensity of the laser output in a stable manner. Also, determine that the treatment time control actually terminates the laser output when the timer reaches zero.
- DO NOT use sharp objects such as a pencil point or ballpoint pen to operate the buttons on the control panel as damage may result.
- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous exposure to laser energy.
- Handle the Laser Applicator with care. Inappropriate handling of the Laser Applicator may adversely affect its characteristics.
- Inspect Laser Applicator, Lenses, Cables, and associated connectors before each use. Do not use a damaged or otherwise compromised Laser Applicator.
- This unit should be transported and stored in temperatures between 0°F and 140°F (-18°C and 60°C) to prevent damage to the unit or its components.
- Where the integrity of the external protective earth conductor arrangement is in doubt, equipment shall be operated from its internal electrical power source.
- DO NOT remove the cover. This may cause unit damage, malfunction, electrical shock, fire, or personal injury. There are no serviceable components inside the unit. If a malfunction occurs, discontinue use, and immediately send to the factory for service.
- DO NOT permit any foreign materials or liquids to enter the unit. Take care to prevent any foreign materials including, but not limited to, inflammables, water, and metallic objects from entering the unit. These may cause unit damage, malfunction, electrical shock, fire, or personal injury.

• This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to other devices in the vicinity. However, there is no guarantee that interference will not occur in a particular installation. Harmful interference to other devices can be determined by turning this equipment on and off, try to correct the interference using one or more of the following: Reorient or relocate the receiving device, increase the separation between the equipment, connect the equipment to an outlet on a different circuit from that to which the other device(s) are connected and/or consult the factory field service technician for help.

B. Warnings

WARNING

- Federal law restricts this device to sale by, or on the order of, a physician or licensed practitioner. This device should be used only under the continued supervision of a physician or licensed practitioner.
- For continued protection against fire hazard, replace fuses only with ones of the same type and rating.
- Make certain the unit is electrically grounded by connecting only to a grounded electrical service receptacle conforming to the applicable national and local electrical codes.
- This device should be kept away from children.
- Care must be taken when operating this equipment around other equipment. Potential electromagnetic or other interference could occur to this or to the other equipment. Try to minimize this interference by not using other equipment in conjunction with it.
- This equipment is not designed to prevent the ingress of water or liquids. Ingress of water or liquids could cause malfunction of internal components of the system and therefore create a risk of injury to the patient.
- Do not drop the applicator or unit on hard surfaces. Do not cool an overheated applicator with ice water or ice packs. Do not allow the applicator to reach maximum temperatures repeatedly. Do not submerge the applicator or unit in water. All of these conditions will damage the applicator and unit. Damage resulting from these conditions is not covered under the warranty.

2- SAFETY PRECAUTIONS

2.2 PRECAUTIONARY INSTRUCTIONS (continued)

C. Dangers

🕂 DANGER

• DO NOT connect the unit to an electrical supply without first verifying that the power supply is the correct voltage. Incorrect voltage may cause unit damage, malfunction, electrical shock, fire, or personal injury. Your unit was constructed to operate only on the electrical voltage specified on the Voltage Rating and Serial Number Plate. Contact your dealer if the unit is not properly rated.



• When the unit is on, not all wavelengths are visible to the naked eye. Therefore, when performing any operational or functional check, make certain all persons in the vicinity of the laser wear Chattanooga Group laser protective eyewear.



• DO NOT point the laser beam directly into human or animal eyes. The lens of the eye does not detect the invisible, coherent laser beams, potentially resulting in permanent retinal damage.



 Class 3B Lasers are considered an acute hazard to the skin and eyes from direct radiation.
 Eye injury will occur if laser is viewed directly or from specular reflection. Eye protection is required for all persons in the treatment area.



Power Supplies retain High Voltage!



NiMH batteries contain Class E corrosive materials. In the event of battery cell rupture or leakage, handle battery module wearing neoprene or natural rubber gloves. Contents of a ruptured or leaking battery can cause respiratory irritation. Hypersensitivity to nickel can cause allergic pulmonary asthma. Contents of cell coming in contact with skin can cause skin irritation and chemical burns.



Never, under any circumstances, open the battery cells. Should an individual cell from a battery become disassembled, spontaneous combustion of the negative electrode is possible. There can be a delay between exposure to air and spontaneous combustion.

DANGER

VISIBLE AND INVISIBLE LASER RADIATION. AVOID DIRECT EXPOSURE TO BEAM. CLASS 3B LASER PRODUCT



3.1 INTELECT/GENISYS THERAPY SYSTEMS

A. Intelect XT and Vectra Genisys Therapy Systems

The nomenclature graphic below, Figure 3.1, locates the major components of an Intelect or Genisys two channel combination therapy system equipped with the following: Channel 3/4 Electrotherapy Module, *sEMG Module, and Therapy System Cart. Refer to the respective pages of this section for specific nomenclature of the optional modules.

* Genisys Therapy Systems ONLY



FIGURE 3.1

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

B. Vectra Genisys, Intelect XT, and Intelect Vet **Combination Therapy Systems**

The nomenclature graphics below, Figure 3.2, indicate the general locations of the exterior components of the Two Channel Intelect and Genisys Combination Therapy Systems.

Know the components and their functions before performing any operation of or service to the Intelect or Genisys Two Channel Combination Therapy Systems.



FIGURE 3.2

- 1. Screen Contrast Control (Not functional on color Systems)
- 2. System Power On/Off Switch
- **3.** Technical Maintenance Port
- 4. Fuses
- 5. Main Power Cord
- 6. Rear Access Panel
- 7. Two Channel Combo System
- 8. Ultrasound Applicator (5cm² shown) Combo Systems Only
- **9.** User Interface (Screen and Buttons)
- **10.** Front Access Panel
- 11. Patient Data Card and sEMG Data Card access port

- 12. Multimedia Card (MMC) access port
- 13. Front Access Panel Lanyard- When reinstalling the Front Access Panel, make certain the Lanyard does not become kinked
- 14. Optional Channel 1/2 Operator Remote Control Connector
- 15. Patient Interrupt Switch Connector
- 16. Channel 1 Lead Wire Connector
- 17. Channel 2 Lead Wire Connector
- **18.** Microcurrent Probe Connector
- 19. Ultrasound Applicator Connector
- **20.** Therapy System to Module Ribbon Cable

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

C. Vectra Genisys, Intelect XT, and Intelect Vet Electrotherapy Systems

The nomenclature graphics below, Figure 3.3, indicate the general locations of the exterior components of the Two Channel Intelect and Genisys Two Channel Electrotherapy Systems.

Know the components and their functions before performing any operation of or service to the Intelect or Genisys Two Channel Electrotherapy Systems.



FIGURE 3.3

- 1. Screen Contrast Control (Not functional on Color Systems)
- **2.** System Power On/Off Switch
- 3. Technical Maintenance Port
- 4. Fuses
- 5. Main Power Cord
- 6. Rear Access Panel
- 7. Two Channel Electrotherapy System
- 8. User Interface (Screen and Buttons)
- 9. Front Access Panel
- **10.** Patient Data Card and sEMG Data Card access port

- 11. Multimedia Card (MMC) access port
- **12.** Front Access Panel Lanyard- When reinstalling the Front Access Panel, make certain the Lanyard does not become kinked
- **13.** Optional Channel 1/2 Operator Remote Control Connector
- 14. Patient Interrupt Switch Connector
- 15. Channel 1 Lead Wire Connector
- 16. Channel 2 Lead Wire Connector
- **17.** Microcurrent Probe Connector
- **18.** Therapy System to Module Ribbon Cable

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

D. Vectra Genisys, Intelect XT, and Intelect Vet Channel 3/4 Electrotherapy Module

The nomenclature graphics below, Figure 3.4, indicate the general locations of the exterior components of the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems Channel 3/4 Electrotherapy Module.

Know the components and their functions before performing any operation of or service to the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems Channel 3/4 Electrotherapy Module.





FIGURE 3.4

- 1. Two (2) Channel Electrotherapy Module
- 2. Extended Front Access Panel
- 3. Module to System Mounting Holes
- 4. Module to System Feet Alignment Indents
- 5. Power Cord Routing Port
- **6.** Module to System Connector
- 7. Operator Remote Control Connector
- 8. Patient Interrupt Switch Connector
- 9. Channel 3 Lead Wire Connector
- 10. Channel 4 Lead Wire Connector
- **11.** Microcurrent Probe Connector

Also Included:

- Four 4mm X 20mm mounting screws
- Channel 3 and 4 Lead Wires
- Patient Interrupt Switch (Ch 3/4)
- Carbon Electrodes
- Electrode Sponges
- Sample of Dura-Stick[™] II electrodes
- Nylatex[®] Wraps

NOTE:

The Channel 3/4 Electrotherapy Module is not operable unless it is properly connected to an Intelect XT or Vectra Genisys Therapy System.

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

E. Vectra Genisys, Intelect XT, and Intelect Vet NiMH Battery Module

The nomenclature graphic below, Figure 3.5, indicates the general locations of the exterior components of the Intelect XT, Intelect Vet, and Vectra Genisys Therapy Systems NiMH Battery Module.

Know the components and their functions before performing any operation of or service to the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems NiMH Battery Module.



- 1. NiMH Battery Module
- 2. Extended Front Access Panel
- 3. Module to System Mounting Holes
- 4. Module to System Feet Alignment Indents
- 5. Power Cord Routing Port
- 6. Module to System Connector

NOTE:

The NiMH Battery Module is not operable unless it is properly connected to an Intelect XT, Intelect Vet or Vectra Genisys Therapy System.

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

F. Vectra Genisys and Intelect Vet Laser Module

The nomenclature graphic below, Figure 3.6, indicates the general locations of the exterior components of the Vectra Genisys and Intelect Vet Therapy System Laser Module.

Know the components and their functions before performing any operation of or service to the Therapy System Laser Module.



FIGURE 3.6

1. Laser Module

- 2. Extended Front Access Panel
- 3. Module to System Mounting Holes
- 4. Module to System Feet Alignment Indents
- 5. Power Cord Routing Port
- 6. Module to System Header
- 7. Patient Interrupt Switch
- 8. Therapy Room Door Lockout Jack
- **9.** Point Locator (for use with Single Applicator Laser Applicators)
- **10.** Laser Applicator

NOTE:

The Vectra Genisys Laser Module is not operable unless it is properly connected only to the Genisys Therapy System.

NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Modules and Applicators suspected to require service or calibration must be sent to the factory.



• DO NOT point the laser beam directly into human or animal eyes. The lens of the eye does not detect the invisible, coherent laser beams, potentially resulting in permanent retinal damage.



Class 3B Lasers are considered an acute hazard to the skin and eyes from direct radiation. Eye injury will occur if laser is viewed directly or from specular reflection. Laser protective eyewear is required for all persons in the treatment area.



Approved Laser protective eyewear must be worn at all times by all persons in the vicinity when the Laser is On.

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

G. Vectra Genisys Laser Applicators

The nomenclature graphics below, Figure 3.7, indicate the general locations of the exterior components of the Vectra Genisys and Intelect Vet Therapy System Laser Applicators.

Know the components and their functions before performing any operation of or service to theVectra Genisys and Intelect Vet Therapy System Laser Therapy System Laser Applicators.



No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Modules and Applicators suspected to require service or calibration must be sent to the factory.

- 1. Laser On LED
- 2. Laser Applicator On/Off Button
- 3. Single Diode Applicator Housing
- 4. LED Cluster Applicator Housing
- 5. Laser Cluster Applicator Housing
- 6. Laser Aperture Lens
- 7. Laser Aperture

NOTE:

The Genisys Laser Applicators are not operable unless they are connected to the Genisys Therapy Systems only via the Laser Module.

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Modules and Applicators suspected to require service or calibration must be sent to the factory.

FIGURE 3.7

🕂 DANGER



• DO NOT point the laser beam directly into human or animal eyes. The lens of the eye does not detect the invisible, coherent laser beams, potentially resulting in permanent retinal damage.



Class 3B Lasers are considered an acute hazard to the skin and eyes from direct radiation. Eye injury will occur if laser is viewed directly or from specular reflection. Laser protective eyewear is required for all persons in the treatment area.



Approved Laser protective eyewear must be worn at all times by all persons in the vicinity when the Laser is On.

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

H. Vectra Genisys Dual Channel sEMG Module

The nomenclature graphics below, Figure 3.8, indicate the general locations of the exterior components of the Genisys Therapy System Dual Channel sEMG Module.

Know the components and their functions before performing any operation of or service to the Genisys Therapy System Dual Channel sEMG Module.



- 1. sEMG Module Top Housing
- 2. Module Removal Slot
- **3.** Module to System Mounting Tabs
- 4. Module to System PC Board Contacts
- 5. Module to System Retaining Tab
- 6. sEMG Module Bottom Housing

NOTE:

The Genisys Dual Channel sEMG Module is not operable unless it is connected to the Genisys Therapy System.

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

I. Intelect/Genisys Therapy System Cart

The nomenclature graphics below, Figure 3.9, indicate the general locations of the exterior components of the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems Cart.

Know the components and their functions before performing any operation of or service to the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems Cart.



- 1. Cart Top
- 2. System to Cart Retaining Screw (4)
- **3.** Storage Bins (6)
- 4. Cart Rear Swivel Casters
- 5. Cart Base
- 6. Cart Front Swivel, Locking Casters
- 7. Cart Bottom Access Plate
- 8. Front and Rear Cart Extrusions

5

3.1 INTELECT/GENISYS THERAPY SYSTEMS (continued)

7

J. Intelect/Genisys Operator Remote Control

The nomenclature graphics below, Figure 3.10, indicate the general locations of the exterior components of the Intelect/Genisys Therapy Systems Operator Remote Control.

Know the components and their functions before performing any operation of or service to the Intelect or Genisys Therapy Systems Operator Remote Control.

* Blue button for Channels 1/2 Operator Remote Control Orange button for Channels 3/4 Operator Remote Control

FIGURE 3.10

- **1.** Operator Remote Storage Hook
- 2. Treatment Pause Button
- 3. Channel 2 Increase Intensity Button
- 4. Channel 2 Decrease Intensity Button
- 5. Manual Stimulation Button
- 6. Channel 1 Decrease Intensity Button
- 7. Channel 1 Increase Intensity Button

NOTE:

The Intelect/Genisys Operator Remote Control is not operable unless it is properly connected to the Intelect XT, Intelect Vet or Vectra Genisys Therapy System.

Operator Remote Control Symbol Definitions



INCREASE

INTENSITY



MANUAL STIMULATION

Therapy System, Modules, and Accessories.

Know the symbols and their definitions before

Intelect or Genisys Therapy Systems, Modules, or

performing any operation of or service to the

3- NOMENCLATURE

3.2 INTELECT/GENISYS THERAPY SYSTEM HARDWARE AND SOFTWARE SYMBOL DEFINITIONS

Accessories.

The symbol graphics below are found on the system as well as within the software. These symbols are defined below for the purpose of recognition and functionality when operating or performing service on an Intelect or Genisys



4.1 VECTRA GENISYS, INTELECT XT, AND INTELECT VET THERAPY SYSTEMS

The specifications found in this section provide physical details of the Intelect XT, Intelect Vet, and Vectra Genisys Therapy Systems. This section also provides waveform specifications to aid in troubleshooting. Refer to this section when performing troubleshooting, replacement, and repair of an Intelect or Genisys Therapy System, Modules, and Accessories.

A. Therapy Systems Physical Specifications



Dimensions

Height 33.75 in (85.7 cm) With System 42.50 in (108 cm) With System and Module 44.25 in (112.4 cm) Width 17 in (43.2 cm) Depth 16.25 in (41.3 cm) Power (Combination and Electrotherapy Systems) 100 - 240 V - 175 VA, 50/60 Hz Output (Internal Power Supply) +24, 7.3 A Fuses Two 6.3 A Time Lag (Part Number 71772) Electrical Class CLASS I Electrical Type Ultrasound (Combination Systems Only) and Laser Module (Intelect Vet and Vectra Genisys Only) TYPE B Electrotherapy, sEMG and Channel 3/4 Module TYPE BF Image: Combination Systems Only and Laser Module

4.2 ELECTROTHERAPY WAVEFORM SPECIFICATIONS

The specifications found in this section provide the necessary waveform specifications to aid in troubleshooting. A waveform graphic from an oscilloscope is also provided for clarification. Refer to this section when performing troubleshooting, replacement, and repair of the Therapy System, Modules, and Accessories.

A. IFC (Interferential) Traditional (4 Pole)-Figure 4.2

Output Mode	Electrodes
Output Intensity	0-100 mA
Carrier Frequency	.2,500-5,000 Hz
Beat Frequency	1-200 Hz
Sweep Time	15 seconds
Sweep Low Beat Frequency	1-200 Hz
Sweep High Beat Frequency	1-200 Hz
Scan PercentageStatic,	40%, and 100%
Treatment Time	1-60 Minutes

NOTE:

All waveforms, except High Voltage Pulsed Current (HVPC), of the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems have a 200 mA current limit.

VMS[™], VMS[™] Burst, and all TENS waveform output intensities are measured, specified, and listed to peak, not peak to peak.

All waveforms are available on all channels.



FIGURE 4.2

B. TENS- Asymmetrical Biphasic- Figure 4.3

Output Mode	Electrodes
Output Intensity	0-110 mA
Phase Duration	20-1,000 µsec
Frequency	1-250 Hz
Mode Selection	CC or CV*
Burst Frequency	0-25 bps
Frequency Modulation	0-250 Hz
Amplitude Modulation	Off, 40%, 60%, 80%, and 100%
Treatment Time	1-60 minutes



FIGURE 4.3

<u>î</u> danger

Stimulus delivered by the TENS waveforms of this device, in certain configurations, will deliver a charge of 25 microcoulombs (μ C) or greater per pulse and may be sufficient to cause electrocution. Electrical current of this magnitude must not flow through the thorax because it may cause a cardiac arrhythmia.

*CC= Constant Current CV= Constant Voltage

4.2 ELECTROTHERAPY WAVEFORM SPECIFICATIONS (continued)

C. TENS- Symmetrical Biphasic- Figure 4.4		
Output Mode Electrodes		
Output Intensity0-80 mA		
Phase Duration		
Frequency1-250 Hz		
Mode Selection CC or CV*		
Burst Frequency0-25 bps		
Frequency Modulation0-250 Hz		
Amplitude ModulationOff, 40%, 60%, 80%, and 100%		
Treatment Time 1-60 minutes		



FIGURE 4.4

D. High Voltage Pulsed Current (HVPC)-Figure 4.5

Output Mode	Electrodes or Probe
Output Intensity	0-500 V
Polarity	Positive or Negative
Ramp0.	5 sec, 1 sec, 2 sec, 5 sec
Display	Peak Current or Volts
Sweep	Continuous, 80/120 pps, 1/120 pps, 1/10 pps
Frequency	10-120 Hz
Cycle Time5/5, 4/	(12, 10/10, 10/20, 10/30, 10/50, and Continuous
Treatment Time	1-60 Minutes



FIGURE 4.5

4.2 ELECTROTHERAPY WAVEFORM SPECIFICATIONS (continued)

E. VMS[™]- Figure 4.6

Output Mode Electrodes
Output Intensity0-200 mA
$Channel\;Mode\ldotsSingle,Reciprocal,Co-Contract$
Phase Duration 20-400 µsec
Mode Selection CC or CV* $$
Anti-Fatigue Off or On (Not available on Intelect Vet)
Set Intensity Individual Channel Intensity Setting in Reciprocal and Co-Contract modes
Cycle TimeContinuous, 5/5, 4/12, 10/10, 10/20, 10/30, 10/50
Frequency1-200 pps
Ramp0.5 sec, 1 sec, 2 sec, and 5 sec
Treatment Time 1-60 minutes



F. IFC (Interferential) Premodulated (2p)-Figure 4.7

Output Mode Electrodes
Output Intensity0-100 mA
Carrier Frequency2,500 Hz
Beat Fixed (Sweep Off)1-200 Hz
Sweep Low Beat Frequency1-199 Hz Intelect Vet1-200 Hz
Sweep High Beat Frequency 81-200 Hz Intelect Vet
Cycle Time Continuous, 5/5, 4/12, 10/10, 10/20, 10/30, and 10/50
Mode Selection CC or CV^*
Treatment Time 1-60 Minutes



FIGURE 4.7

*CC= Constant Current CV= Constant Voltage

4.2 ELECTROTHERAPY WAVEFORM SPECIFICATIONS (continued)



FIGURE 4.8

H. Microcurrent- Figure 4.9

Not

Output Mode	.Electrodes or Probe
Output Intensity	0-1000.0 μA
PolarityPositive, Ne	gative, or Alternating
Treatment Time	1-60 Minutes



FIGURE 4.9

4.2 ELECTROTHERAPY WAVEFORM SPECIFICATIONS (continued)

I. VMS [™] Burst- Figure 4.10	
Output Mode	Electrodes
Output Intensity	0-200 mA
Channel Mode	Single, Reciprocal, and Co-Contract
Phase Duration	20-400 µsec
Mode Selection	CC or CV*
Anti-Fatigue	Off or On
Set Intensity Individual Set and Co	Channel Intensity tting in Reciprocal p-Contract modes
Cycle Time Continuou 10/20,	s, 5/5, 4/12, 10/10, , 10/30, and 10/50
Frequency	1-200 Hz
Ramp0.5 sec, 1 sec,	2 sec, and 5 sec
Treatment Time	1-60 minutes



FIGURE 4.10

J. DC (Direct Current)- Figure 4.11

Output Mode	Electrodes
Output Intensity	0-4 mA
Polarity Reversal	On or Off
With Polarity Revers change after 50% c	al On, Polarity will of treatment time.
Cycle Time	5/5, 4/12, 10/10, 10/20, 10/50, and Continuous
Treatment Time	1-10 minutes



FIGURE 4.11

4.3 ULTRASOUND SPECIFICATIONS

This section provides the necessary Ultrasound Specifications to aid in troubleshooting the Intelect or Genisys Ultrasound PC Board and Applicators.

Refer to these specifications as necessary when troubleshooting the Ultrasound PC Board and Applicators.



Ultrasound

Frec	Juency	1 MHz, ± 5%; 3.3 MHz, ±5%
Dut	y Cycles	
Puls	e Duration	1 mSec, ±20%; 2 mSec, ±20%, and 5 mSec, ±20%
Outpu	ıt Power	
10 c	m ² Crystal	0-20 Watts at 1 MHz and 0-10 Watts at 3.3 MHz
5 cr	n ² Crystal	0-10 Watts, 1 and 3.3 MHz
2 cr	n ² Crystal	0-4 Watts, 1 and 3.3 MHz
1 cr	n ² Crystal	
Amj	olitude	0 to 2.5 w/cm ² in continuous mode, 0-3 w/cm ² in pulsed modes
Out	put accuracy	± 20% above 10% of maximum
Tem	poral Peak to Average Ratios:	
		5:1, ± 20%, at 20% Duty Cycle
		9:1, ± 20%, at 10% Duty Cycle
Bea	m Nonuniformity Ratio	
Bea	т Туре	Collimating
Effe	ctive Radiating Areas	10 cm ² Crystal - 8.5 cm ² , ±1.5
		5 cm ² Crystal - 4.0 cm ² , ±1.0
		2 cm ² Crystal - 1.8 cm ² , +0.2/-0.4
		1 cm ² Crystal - 0.8 cm ² , +0.2/-0.4
Treatment	Time	1-30 Minutes
11000 \\/0.		

Head Warming Feature

The Head Warming feature of an Intelect/Genisys Combination Therapy System utilizes Ultrasound output resulting in warming of the Sound Head to increase patient comfort. With Head Warming enabled, ultrasound is emitted without pressing the Start button. The Applicator LED will not illuminate during the Head Warming period. US Channel will indicate "Head Warming".

4.4 LASER MODULE SPECIFICATIONS (VECTRA GENISYS ONLY)

This section provides the necessary Laser Module and Applicator Specifications to aid in troubleshooting. Refer to these specifications as necessary when troubleshooting the Laser Module and Applicators.



Power Input	Therapy System Dependent
Output to Laser Applicators	Per Applicator Requirement

NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Modules and Applicators suspected to require service or calibration must be sent to the factory.





• DO NOT point the laser beam directly into human or animal eyes. The lens of the eye does not detect the invisible, coherent laser beams, potentially resulting in permanent retinal damage.



 Class 3B Lasers are considered an acute hazard to the skin and eyes from direct radiation.
 Eye injury will occur if laser is viewed directly or from specular reflection. Laser protective eyewear is required for all persons in the treatment area.



4.5 LASER APPLICATOR SPECIFICATIONS (VECTRA GENISYS ONLY)

A. Single Diode Applicators



NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Modules and Applicators suspected to require service or calibration must be sent to the factory. DANGER

VISIBLE AND INVISIBLE LASER RADIATION. AVOID DIRECT EXPOSURE TO BEAM. CLASS 3B LASER PRODUCT

Single Diode Laser and LED Applicators					
Applicator	Wavelength (nm)	Output Power (mW)	Power Density (W/cm²)	Contact Area (cm²)	Diode Type
850 nm 100 mW	850	100	1.43	0.07	LASER
850 nm 200 mW	850	200	2.86	0.07	LASER
820 nm 300 mW	820	300	0.606	0.495	LASER
820 nm 500 mW	820	500	1.01	0.495	LASER

For all single diode and cluster laser and LED applicators, the expected increase in the measured quantities after manufacture added to the values measured at the time of manufacture is $\pm 20\%$.



4.5 LASER APPLICATOR SPECIFICATIONS (continued)

B. 9, 13, and 19 Diode Applicators



NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Applicators suspected to require service or calibration must be sent to the factory.

VISIBLE AND INVISIBLE LASER RADIATION.

DANGER

AVOID DIRECT EXPOSURE TO BEAM. CLASS 3B LASER PRODUCT

9 and 13 Diode Cluster Applicators				
Applicator	Output Power (mW)	Power Density (W/cm ²)	Contact Area (cm ²)	Diode Specifications
540 mW 9 Diode Cluster	540	0.072	7.55	4- 670 nm (10 mW) LED 5- 850 nm (100 mW) LASER
1040 mW 9 Diose Cluster	1040	0.135	7.55	4- 670 nm (10 mW) LED 5- 850 nm (200 mW) LASER
415 mW 13 Diode Cluster	415	0.055	7.55	7- 670 nm (10 mW) LED 3- 850 nm (100 mW) LASER 3- 950 nm (15 mW) SLD
715 mW 13 Diode Cluster	715	0.095	7.55	7- 670 nm (10 mW) LED 3- 850 nm (200 mW) LASER 3- 950 nm (15 mW) SLD

For all Laser and LED applicators, the expected increase in the measured quantities, after manufacture, added to the values measured at the time of manufacture is $\pm 20\%$.



4.5 LASER APPLICATOR SPECIFICATIONS (continued)

C. 33 Diode Applicators



NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Applicators suspected to require service or calibration must be sent to the factory. DANGER

VISIBLE AND INVISIBLE LASER RADIATION. AVOID DIRECT EXPOSURE TO BEAM. CLASS 3B LASER PRODUCT

33 Diode Cluster Applicators				
Applicator	Output Power (mW)	Power Density (W/cm ²)	Contact Area (cm ²)	Diode Specifications
1440 mW 33 Diode Cluster	1440	0.046	31.2	12- 670 nm (10 mW) LED 8- 880 nm (25 mW) SLD 8- 950 nm (15 mW) SLD 5- 850 nm (200 mW) LASER

For all Laser and LED applicators, the expected increase in the measured quantities, after manufacture, added to the values measured at the time of manufacture is $\pm 20\%$.



5- TROUBLESHOOTING

5.1 THERAPY SYSTEM ERROR MESSAGES

A. The information provided below is intended to aid in defining the Software Error Messages of the Intelect and Genisys Therapy Systems. Once a particular Error Message is defined the information will also list probable causes and possible remedies.

No Board Level troubleshooting or Field Repair Information is or will be provided by Chattanooga Group for Field Repair of the Intelect or Genisys Therapy System, Modules, or Accessories. Error messages in the range of 100 to 199 are primarily user definable and remedied by following the instructions given by the Therapy System. Error meesages in the ranges of 200- 299 and 300-399, require Technical Assistance.

NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Applicators suspected to require service or calibration must be sent to the factory.

Code Number	Type Message	Probable Cause	Possible Remedies
100	Warning	Overcurrent	 A. Check Electrodes and Lead Wires. Make certain Lead Wires are not damaged and are properly connected to the system. Make certain Lead Wires are properly connected to the Electrodes and that electrodes are not damaged and are making proper contact with treatment area. B. Replace Lead Wires and Electrodes
101	Warning	Shorted Lead Wires	 A. Check Electrodes and Lead Wires. Make certain Lead Wires are not damaged and are properly connected to the system. Make certain Lead Wires are properly connected to the Electrodes and that electrodes are not damaged and are making proper contact with treatment area. B. Replace Lead Wires and Electrodes
102	Warning	Bad Contact Quality	 A. Make certain Electrodes are making proper contact with the treatment area. B. Make certain Lead Wires are properly connected to Electrodes. C. Replace Electrodes and Lead Wires.
103	Warning	Blank Patient ID	Properly enter Patient ID. Refer to Therapy System User Manual for Patient Data Card instructions.
104	Warning	1. Blank Protocol Name 2. Blank Sequence Name	Properly enter Protocol or Sequence Name. Refer to the appropriate section of the Therapy System User Manual.
106 107	Warning Warning	 Attempting to delete factory set Sequence. Attempting to delete Clinical Protocol. 	Cannot delete factory set Clinical Protocols or factory set Sequences.
108	Warning	Attempting to save additional User Protocols or Sequences after system memory has reached the maximum allowed (200).	Delete some User Protocols or Sequences. Refer to appropriate section of the Therapy System User Manual for instructions.
109 110 111	Warning Warning Warning	Attempting to access protocols or sequences and none are found in the system.	 A. User Protocols- No protocols have been saved in the system. Refer to Therapy System User Manual to save User Protocols B. Sequences- No User Sequences have been saved in the system. Refer to Therapy System User Manual to save Sequences.
112	Warning	Ultrasound Applicator disconnected from system during treatment session.	 A. Connect Ultrasound Applicator to system. B. If Ultrasound Applicator is connected, reset system by turning power switch Off and On. C. If problem persists, connect a known good Ultrasound Applicator. If problem continues, contact dealer or factory for service.
113	Warning	Attempting to perform Ultrasound treatment with no Applicator connected to the system.	 A. Connect the desired Ultrasound Applicator to the system. B. If Ultrasound Applicator is connected, reset system by turning power switch Off and On. C. If problem persists, connect a known good Ultrasound Applicator. If problem continues, contact dealer or factory for service.
114	Warning	Ultrasound Applicator is not calibrated.	Attempt to use a known good Applicator. If problem continues, contact dealer or factory for service.
115	Warning	Ultrasound Applicator is too hot.	Allow Ultrasound Applicator Sound Head to cool to ambient temperature.
116 117	Warning Warning	 No Patient Data Card is inserted into the system. Attempted to use an Invalid Patient Data Card. 	 A. Properly insert the Patient Data Card into the system port. Refer to Therapy System User Manual for new and existing Patient Data Card instructions. B. Attempt to use a known good Patient Data Card. C. Make certain a Patient Data Card and not an sEMG Data Card is being used. D. If problem continues, contact dealer or factory for service.

5- TROUBLESHOOTING

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

Code Number	Type Message	Probable Cause	Possible Remedies
118	Warning	Attempting to save additional User Protocols or Sequences after system memory has reached the maximum allowed (200).	Delete some User Protocols or Sequences. Refer to appropriate section of the Therapy System User Manual for instructions.
119 120 121 122	Warning Warning Warning Warning	 Attempted to read a treatment from Patient Data Card that is not a valid treatment for the system Attempted to use a Non-Patient Data Card. No Patient Data Card inserted into system port. Unknown type of smart card inserted into system. 	 A. Use a Patient Data Card with proper treatment data for the system. B. Properly insert a Patient Data Card. C. Insert a known good Patient Data Card. D. If problem persists, insert a known good Patient Data Card. If problem continues, contact dealer or Factory for service.
123	Warning	Patient Data Card is full.	Erase Patient Data Card. Refer to Therapy System User Manual for instructions.
124	Warning	Patient Treatment Data already saved.	 A. Cannot save same data again on Patient Data Card. B. Use a new Patient Data Card to resave data. C. Erase Patient Data Card and resave treatment data.
125	Warning	Multimedia Card (MMC) not in system port.	 A. Properly insert the MMC card into the system port. B. Insert a known good MMC Card. If problem continues, contact dealer or Chattanooga Group for Service.
126	Warning	No valid channels are available for attempted treatment.	A. Complete existing treatment before attempting to start another.B. Reset Therapy System by turning main power switch Off and On.
127 128	Warning Warning	 No sEMG Channels are available for treatment. No sEMG Module installed or detected by system. 	 A. Wait until current treatment is complete. B. Reset Therapy System by turning main power switch Off and On. C. Make certain sEMG Module is properly installed. Refer to sEMG Module User Manual for installation instructions. D. Replace sEMG Module with known good sEMG Module. E. If problem continues, contact dealer or factory for service.
129	Warning	sEMG Data Card full.	A. sEMG Data Card faulty. Insert a known good sEMG Data Card. If problem continues, contact dealer or factory for service.
130	Warning	Another treatment is running while attempting to set up and perform a Laser Therapy treatment.	 A. Allow existing treatment to complete before starting Laser Therapy. B. If no other treatment is running, reset Therapy System by turning main power switch Off and On.
131	Warning	Treatment Room Door Lockout is breached.	 A. Make certain Treatment Room Door is completely closed. B. Make certain the Lockout cable is connected to the system. C. Replace Lockout to System cable with a known good cable. D. Contact department responsible for installation of the Treatment Room Door Lockout mechanism for maintenance or repair. E. If problem continues, send Laser Module to factory for Service.
132	Warning	Attempted to start a laser treatment but noLaser Applicator is plugged in.	 A. Connect desired Laser Applicator to the system. B. If Applicator is connected, reset Therapy System by turning main power switch Off and On. C. Connect a known good Laser Applicator. D. If problem continues, send Laser Module to factory for Service.
133	Warning	Laser Applicator became unplugged while performing a laser treatment.	 A. Connect desired Laser Applicator to the system. B. If Laser Applicator is connected, reset Therapy System by turning main power switch Off and On. C. Connect a known good Laser Applicator. D. If problem continues, send Laser Module to factory for Service.
134	Warning	Entered incorrect laser PIN.	A. Enter correct Laser PIN number.B. If problem continues, send Laser Module to factory for Service.

5- TROUBLESHOOTING

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

Code Number	Type Message	Probable Cause	Possible Remedies	
135	Warning	Control Board Software upgrade warning.	Upgrade Control Board Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
136	Warning	Stim Board Main Software upgrade warning.	Upgrade Stim Board Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
137	Warning	Stim Board Main Software upgrade warning.	Upgrade Stim Board Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
138	Warning	Ultrasound Board Software upgrade warning.	Upgrade Ultrasound Board Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
139	Warning	Laser Board Software upgrade warning.	Upgrade Laser Board Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
140	Warning	MMC Software upgrade warning.	Upgrade MMC Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
141	Warning	Battery Module Software upgrade warning.	Upgrade Battery Software to latest version. Contact dealer or Chattanooga Group for latest software upgrade and instructions.	
142	Warning	A Laser Protocol was selected but no Laser Module is installed on system.	Install Laser Module to Therapy System. Refer to Laser Module User Manual for installation Instructions.	
143	Warning	A Laser Protocol was selected but no Laser Applicator connected to system.	 A. Connect proper Laser Applicator to the system. B. If Laser Applicator is connected, reset Therapy System by turning main power switch Off and On. C. Connect a known good Laser Applicator. D. If problem continues, send Laser Module to factory for Service. 	
144	Warning	Wrong Laser Applicator connected to system for the protocol selected.	 A. Connect correct Laser Applicator to the system. B. If Applicator is connected, reset Therapy System by turning main power switch Off and On. C. Connect a known good Laser Applicator. D. If problem continues, send Laser Module to factory for Service. 	
145	Warning	Patient Data Card button on Home Screen was pressed with no Patient Data Card installed into system port and no treatment currently being performed.	Properly insert a Patient Data Card, set up and perform the treatment and, save data to Patient Data Card.	
5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

ERROR MESSAGES REQUIRING TECHNICAL ASSISTANCE (200-299)				
Code Number	Type Message	Probable Cause	Possible Remedies	
200	Error	Error reading the system Real Time Clock (RTC)	Replace Control Board	
201	Error	Internal List Box Memory Error.	Reinstall software. If problem persists, replace Control Board.	
202	Error	Program Control Software Allocation Memory Error	Reinstall software. If problem persists, replace Control Board.	
203	Error	Error erasing Patient Data Card	Insert known good Patient Data Card. If problem persists, replace Control Board.	
204	Error	Error writing to sEMG Data Card.	Insert known good sEMG Data Card. If problem persists, replace Control Board.	
205	Error	MMC Card Formatting Error. (Using Tech Service Utilities)	Insert known good MMC Card. If problem persists, replace Control Board.	
206	Error	Error reading MMC.	Insert known good MMC Card. If problem persists, replace Control Board.	
207	Error	Error reading protocols on power up of system.	Restore default protocols. All User Protocols and Saved Sequences will be deleted permanently from the system.	
208	Error	Error reading protocols.	Restore default protocols. All User Protocols and Saved Sequences will be deleted permanently from the system.	
209	Error	Error writing protocol.	Restore default protocols. All User Protocols and Saved Sequences will be deleted permanently from the system.	
210	Error	Error Calibrating Ultrasound Applicator.	A. Connect a known good Ultrasound Applicator.B. Replace Ultrasound Board.C. Replace Control Board.	
211	Error	Error saving Calibration Data to Ultrasound Applicator.	A. Connect a known good Ultrasound Applicator.B. Replace Ultrasound Board.C. Replace Control Board.	
212	Error	Ultrasound Applicator not calibrated OK Error.	 A. Connect a known good Ultrasound Applicator. B. Replace Ultrasound Board. C. Replace Control Board. 	
213	Error	Time out error saving Ultrasound Applicator Calibration Data to Applicator.	 A. Connect a known good Ultrasound Applicator. B. Replace Ultrasound Board. C. Replace Control Board. 	
214	Error	General Laser PC Board Error.	Send Laser Module to factory for Service.	
215	Error	Laser Applicator out of calibration due to laser output being too high.	Send Laser Applicator to factory for Service.	
216	Error	Laser Applicator out of calibration due to laser output being too low.	Send Laser Applicator to factory for Service.	
217	Error	Laser Applicator out of Calibration Due to LED output being too high.	Send Laser Applicator to factory for Service.	
218	Error	Laser Applicator out of Calibration Due to LED output being too low.	Send Laser Applicator to factory for Service.	
219	Error	Error while performing a Software upgrade.	 A. Turn Therapy System Off and back On. Reattempt upgrade. B. Replace the PC Board that the software is attempting to upgrade. 	
220	Error	Error while performing a Software upgrade.	 A. Turn Therapy System Off and back On. Reattempt upgrade. B. Replace the PC Board that the software is attempting to upgrade. 	
221	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempting to upgrade. B. Replace the PC Board that the software is attempting to upgrade.	
222	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempting to upgrade. B. Replace the PC Roard that the software is attempting to upgrade.	
223	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

ERROR MESSAGES REQUIRING TECHNICAL ASSISTANCE (200-299)

Code Number	Type Message	Probable Cause	Possible Remedies	
224	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
225	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
226	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
227	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
228	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
229	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
230	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
231	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
232	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
233	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
234	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
235	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
236	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
237	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
238	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
239	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	
240	Error	Error while performing a Software upgrade.	A. Turn Therapy System Off and back On. Reattempt upgrade.B. Replace the PC Board that the software is attempting to upgrade.	

NOTE:

Errors 219-231: after replacing the PC Board, and if the problem persists, send the Therapy System to the Factory for Service.

Errors 233-240: after replacing the PC Board, and if the problem persists, send the Therapy System to the Factory for Service.

If Errors 219-240 occur while attempting to upgrade Laser Software, send the Laser Module and Applicators to the Factory for Service.

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

CRITICAL ERRORS DEMANDING TECHNICAL SERVICE (300-399)

Code Number	Type Message	Probable Cause	Possible Remedies	
300	Critical Error	Stim Board not found on Power up.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
301	Critical Error	Stim Board failed Power up self test.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
302	Critical Error	Stim Board Reset occurred. But, neither the main uP nor channel uP reset bit was set.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
303	Critical Error	Main uP on Stim Board reset occurred.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
304	Critical Error	Channel A uP on Stim Board reset occurred.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
305	Critical Error	Channel B uP on Stim Board reset occurred.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
306	Critical Error	Error writing to Stim Board.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
307	Critical Error	Error writing from Stim Board.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

CRITICAL ERRORS DEMANDING TECHNICAL SERVICE (300-399)

Code Number	Type Message	Probable Cause	Possible Remedies	
308	Critical Error	Error reading from Stim Board.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			 B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module. 	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
309	Critical Error	Error reading from Stim Board.	A. On Therapy System, make certain internal Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. On Channel 3/4 Electrotherapy Module, make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			C. If problem persists, replace appropriate Stim PC Board.	
			D. Replace Control Board.	
310	Critical Error	Ultrasound Board has reported an error.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
311	Critical Error	Ultrasound Board has reset.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
312	Critical Error	Error writing to Ultrasound Board.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
313	Critical Error	Error reading from Ultrasound Board.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
314	Critical Error	Error reading from Ultrasound Board.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
315	Critical Error	Error reading from Ultrasound Board.	A. Make certain Ultrasound PC Board is completely seated on internal Header and Ribbon Cable is seated on Stim PC Board and Control Board.	
			B. If problem persists, replace Ultrasound PC Board.	
			C. Replace Control Board .	
316	Critical Error	Error writing to Module Board.	A. Make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			B. If problem persists, replace appropriate Stim PC Board.	
			C. Replace Control Board.	
317	Critical Error	Error reading from Module Board.	A. Make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			B. If problem persists, replace appropriate Stim PC Board.	
			C. Replace Control Board.	
318	Critical Error	Error reading from Module Board.	A. Make certain the Therapy System to Module Ribbon Cable is seated in the Therapy System and on the Module.	
			B. If problem persists, replace appropriate Stim PC Board.	
			C. Replace Control Board.	
319	Critical Error	Error writing to Laser Board.	A. Replace Control Board.B. Send Laser Module to factory for Service.	

5.1 THERAPY SYSTEM ERROR MESSAGES (continued)

B. The information provided below is intended to aid in additional troubleshooting of the Intelect and Genisys Therapy Systems.

NOTE:

No Field Service is applicable to the Laser Module or Laser Applicators. All Laser Applicators suspected to require service or calibration must be sent to the factory.

Problem	Probable Cause	Possible Remedies	
Channel 3/4 Module, Laser, or NiMH Battery Module not	1. Bad connection between System and Module.	A. Make Certain Ribbon Cable is installed correctly and seated completely.	
recognized.	2. Bad Module.	B. If Battery or Laser, replace with known good module. If Channel 3/4 Electrotherapy Module, make necessary repairs.	
	3. Bad Control Board.	C. Replace Control Board.	
sEMG Module not recognized.	1. Bad contact between Stim Board and sEMG Module.	A. Remove sEMG Module and make certain the stim board is seated completely in the System housing. Check 1/4 Turn Screw for proper installation.	
	2. Bad sEMG Module.	B. Replace with known good sEMG Module.	
	3. Bad Stim Board.	C. Replace Stim Board.	
	4. Bad Control Board.	D. Replace Control Board.	
Operator Remote Control doesn't	1. Early Revision of Stim Board	A. Follow "Amendment to Operation" document shipped with Operator Remote.	
instructions.	2. Bad Operator Remote Control.	B. Therapy System- Replace Stim Board with 27057 Rev. E or above and Connector Board with 27059 Rev E or above.	
	3. Bad Connector PC Board.	Channel 3/4 Electrotherapy Module- Replace Stim Board with 27057 Rev. E or above and	
	4. Bad Stim Board.	Connector Board with 2/060 Rev F or above.	
	5. Bad Control Board.	C. Replace with known good Operator Remote Control.	
		D. Replace Control Board.	
Laser Module not functioning after proper intallation has been performed.	1. Therapy System Software not updated.	1. Update Therapy System Software to Version 2.0 or greater.	

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5.2 THERAPY SYSTEM TESTING

A. General

- The following information is intended to aid in troubleshooting the major components of the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems to "Board Level" only. These tests are FACTORY standard testing procedures and methods used at the factory before shipment of any Vectra Genisys, Intelect XT, or Intelect Vet Therapy System.
- 2. Due to the complex nature of the technology utilized by Chattanooga Group, the recommended troubleshooting techniques are to determine "Bad Board" and board replacement only. No board component level troubleshooting is recommended nor will information or parts be supplied by Chattanooga Group. Any board component level troubleshooting performed will be at sole risk and liability of the Service Technician performing such troubleshooting techniques.
- **3.** Once a particular PC Board has been determined as bad, refer to the appropriate Removal and Replacement Section of this Manual for proper replacement.

B. Special Tools, Fixtures, & Materials Required

- 1. Certain tests require the use of special tools and fixtures. These will be listed at the particular test where they are required. Testing with any other special tool or fixture other than those stated could give erroneous readings or test results. Always perform the tests exactly as stated to ensure accurate results.
- **2.** Any special tools or fixtures required can be obtained through Chattanooga Group, Service Department.
- **3.** Scope and other standard test equipment settings will be listed for each test performed to aid in performing the test to FACTORY standards and ensure proper readings.
- **4.** The troubleshooting and repair of the Intelect/Genisys Therapy Systems, Modules, and Accessories should be performed only by authorized technicians trained and certified by Chattanooga Group.

C. Equipment Required

- 1. Oscilloscope and Probes
- 2. ESTI-2 Load Test Fixture
- 3. Digital Multimeter
- 4. Microcurrent Probe (Accessory)
- 5. Patient Interrupt Switch
- 6. Operator Remote Control (Optional Accessory)

- 7. Intelect/Genisys Ultrasound Applicators (Accessories)
- **8.** Dielectric Withstand (Hi-Pot) and ground resistance tester.
- 9. Carbon Electrodes NOTE:

Adjust Dielectric Withstand tester to indicate fault with 120 k Ohm Load across the output when at specified test voltage.

- 10. Milliohm Meter.
- **11.** Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter.
- **12.** Audio Signal Generator, B-K Precision, Model 3001
- **13.** 14 cm diameter (5.50") Optical Cast IR Longpass Filter (For Cluster Laser Applicators)
- **14.** UV and IR Laser Detection Cards (For Laser Applicators)
- **15.** Dissolved Oxygen Test Kit. Used to test oxygen level of degassed water.
- **16.** Degassed Water (<5 ppm) for Ultrasound Power Meter.

D. Recipe(s) for Degassed Water

- Boil Distilled Water for 30 minutes. Place water in a non-porous container and immediately cover with cellophane. Allow to cool to room temperature of approximately 70 °F (21 °C). May be refrigerated to aid cooling time.
- **2.** Bring Distilled Water to a boil. Place the container under vacuum for 5 to 10 minutes.

NOTE:

Two liter soft drink bottles are ideal storage and transport containers for degassed water as they are designed to keep oxygen out. Do not allow aeration of degassed water during transport or filling of the power meter.

Do not use Tap water or Distilled water in the Ultrasound Power Meter. Use only Degassed Water in order to obtain correct test results. The chart below illustrates the oxygen content of Degassed, Tap and Distilled Water.

WATER TYPE	ppm of Oxygen
Degassed per recipe 1 or 2	Less than 5 ppm
Tap Water	Up to 35 ppm
Distilled Water	Up to 20 ppm

E. Full Functional Tests

Perform the tests found in this section to verify Full Functionality of new Therapy Systems and related Modules and accessories.

5.3 VISUAL INSPECTION

Visually inspect the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems. A visual inspection can, to an experienced technician, indicate possible abuse of the unit and internal problems.

5.4 LEAKAGE TESTS

Conduct all necessary leakage tests as required per "Chapter 7 Electrical Equipment" of the 1999, or later, edition of the NFPA (National Fire Protection Association) "Health Care Facility" standards. See Figure 5.1.

5.5 UNIT STARTUP AND FAN TESTING

A. Test

- 1. Place System face up on work surface.
- **2.** Connect power cord to unit and plug into an approved power receptacle.
- **3.** Turn system on. Press the Electrotherapy Button. Press the Interferential Button.
- **4.** Place hand at the back of system, at Mains Power Switch, to verify fan is blowing out. See Figure 5.2.

B. Test Results

- 1. Unit will not Start= Unit Failed Test
 - a) Bad Fuse
 - **b)** Possible bad Main Power Switch.
 - c) Possible bad Power Supply.
 - **d)** Possible bad power outlet or Power Cord.
- 2. Home Screen does not display= Unit Failed Test.
 - a) Possible bad display.
 - **b)** Possible bad Control Board.
 - c) Possible bad Power Supply.

Visually check power LED. LED Should illuminate Blue. Turn system off with power switch. Power LED should illuminate Green. If Power LED illuminates Blue with system On and Green with system Off, the Power Supply is good. Replace Control Board.

- **3.** Fan not blowing outward= Unit Failed Test
 - a) Fan Blowing Inward.

Fan wired wrong. Rewire or replace fan.

- **b)** Fan not blowing.
 - 1) Possible bad Fan.
 - 2) Possible bad Power Supply.
 - 3) Possible bad Control Board.



FIGURE 5.1



UNIT FAILING DIELECTRIC WITHSTAND OR LEAKAGE TESTS COULD INDICATE SERIOUS INTERNAL PROBLEMS. DO NOT PLACE UNIT BACK INTO SERVICE! SEND UNIT TO FACTORY FOR REPAIR! DO NOT ATTEMPT TO REPAIR!



FIGURE 5.2

5.6 STIMULATOR TEST SYSTEM SETUP

The following tests for Stimulator Outputs will be performed on Channels 1 and 2. The performance of these same tests will apply to the Channel 3 and 4 Electrotherapy Module for four channel therapy systems.

A. Equipment Required

- 1. ESTI-2 Load Test Fixture
- 2. Calibrated Oscilloscope and Probes

B. System Set Up

- 1. Install known good Lead Wires to Channels 1 and 2 on the system or Channels 3 and 4 on the Channel 3/4 Electrotherapy Module. See Figure 5.3.
- **2.** Connect Lead Wires from the system to the ESTI-2 Load Test Fixture- Channel 1 or 3 to Channel 1 IN and Channel 2 or 4 to Channel 2 IN. See Figure 5.4.
- **3.** Connect Scope Probes to the Channel 1 To SCOPE and Channel 2 To SCOPE Tabs on the ESTI 2 Load Test Fixture respectively. See Figure 5.4.
- **4.** Place ESTI-2 Load Switch in the 1 K position. See Figure 5.4.
- **5.** Install power cord into system and plug into proper power supply. Turn system On.



FIGURE 5.3



FIGURE 5.4

5.7 VMS™ MODE TEST

A. VMS[™] Mode Test Procedures

- 1. Set Scope; Time- 100 μS, Channel- 50 V, and Trigger- DC
- 2. Press Electrotherapy Button.
- 3. Press VMS Button and then press Edit Button.
- **4.** Press "Channel Mode" until "Co-Contracted" is displayed just beneath "Channel Mode".
- **5.** Press Cycle Time Button until "Continuous" is displayed.
- 6. Press Phase Duration and press the Up Arrow until 300 is displayed just below "Phase Duration".
- 7. Press the Accept and Return Arrow.
- **8.** Turn Therapy Intensity Control clockwise until 200 is displayed.
- 9. Press "Start".
- **10.** Compare waveform on scope to Figure 5.5.
- **11.** Press Stop Button. Then press Home Button.
- **12.** Press Select Channel Button until Channel 2 is selected. Repeat steps 2 through 11.

B. VMS[™] Mode Test Results

1. Waveform is the same between scope and Figure 5.5.

Unit passed test.

 No waveform or considerably different waveform. Unit failed test. Replace appropriate Stim PC Board.



FIGURE 5.5

5.8 INTERFERENTIAL MODE TEST

It is assumed that the unit is ready for tests as described in 5.6 parts A and B. If not, Set up Unit per 5.6 parts A and B prior to performing tests.

A. Interferential Mode Test Procedures

- 1. Set Scope; Time- 100 μS, Channel- 20 V, and Trigger- DC
- 2. Press Electrotherapy Button.
- **3.** Press IFC Traditional (4p) Button.
- **4.** Rotate Therapy Intensity Control clockwise until 50 is displayed.
- 5. Press Start Button.
- 6. Compare waveform form on scope to Figure 5.6.
- 7. Press "Pause".
- 8. Verify that the amplitude displayed below timer and beside Channel 1 and 2 icons drops to zero (0). Verify that "Paused" is displayed beside the "Channel 1" and "Channel 2" icons.
- 9. Press Stop Button
- **10.** Press the Home Button. Move Lead wires to Channels 3 and 4 on 4 Channel Systems and repeat steps 2 through 9.

B. Interferential Mode Test Results

1. Waveform is the same between scope and Figure 5.6, amplitude dropped to zero when paused and "Paused" displayed beside channel icons.

Unit passed test.

2. No waveform or considerably different waveform.

Unit failed test. Replace appropriate Stim Board.

- **3.** Amplitude failed to "zero" when paused. Unit failed test. Replace appropriate Stim Board.
- "Paused" did not display when unit paused. Unit failed test. Replace appropriate Stim Board.



FIGURE 5.6

5.9 PREMODULATED MODE TEST

Set up System per 5.6 parts A and B prior to performing test.

A. Premodulated Mode Test Procedures

- 1. Set Scope; Time- 2.50 mS, Channel- 20 V, and Trigger- DC
- 2. Press Electrotherapy Button
- 3. Press IFC Premodulated (2p) Button.
- **4.** Rotate Intensity Control clockwise until 50 is displayed.
- 5. Press "Start".
- 6. Compare waveform form on scope to Figure 5.7.
- 7. Press Stop. Then press Home Button and move scope probes to Channel 2 and repeat steps 2 through 6. Repeat test on channels 3 and 4 on 4 Channel Systems

B. Premodulated Mode Test Results

- 1. Waveform is the same between scope and Figure 5.7.
 - Unit passed test.
- No waveform or considerably different waveform.
 Unit failed test. Replace appropriate Stim

Board.



FIGURE 5.7

5.10 RUSSIAN MODE TEST

Set up System per 5.6 parts A and B prior to performing test.

A. Russian Mode Test Procedures

- 1. Set Scope; Time- 5 mS, Channel- 50 V, and Trigger- DC
- 2. Install Patient Interrupt Switch. See Figure 5.8.
- 3. Press Electrotherapy Button.
- 4. Press Russian Button. Press Edit Button.
- 5. Press Channel Mode until Co-Contract is displayed.
- **6.** Press the Cycle Time Button until Continuous is displayed.
- 7. Rotate Therapy Intensity Control clockwise until 100 is displayed.
- 8. Press "Start".
- **9.** Compare waveform on scope to Figure 5.9.
- 10. Verify that both Channels reach 100.
- **11.** Press Patient Interrupt Switch. Verify treatment stops and "Patient Switch for Ch 1 and 2 was pressed. Press any button to continue..." message appears. See Figure 5.9A. Press any button.
- **12.** Press Stop Button. Press Home Button and move scope probes to Channel 3 and 4 on 4 Channel Systems. Repeat steps 2 through 11.

B. Russian Mode Test Results

- 1. Waveform is the same between scope and Figure 5.9, amplitude reached 100 and patient switch message displayed when switch pressed. See Figure 5.9A Unit passed test.
- **2.** No waveform or considerably different waveform.

Unit failed test. Replace appropriate Stim Board.

3. Amplitude failed to reach 100 on both Channels. Unit failed test. Replace appropriate Stim

Board.

- **4.** Patient Switch message did not display when patient switch pressed. Unit failed test.
 - **a)** Try a known good Patient Switch and repeat test.
 - **b)** Replace appropriate Stim Board.



FIGURE 5.8



FIGURE 5.9



FIGURE 5.9A

5.11 MICROCURRENT MODE TEST

NOTE:

This test does not apply to the Intelect Vet Therapy System.

Set up System per 5.6 parts A and B prior to performing test.

Place ESTI-2 Load Switch in the 10 K Micro position only for the Microcurrent Mode Tests. See Figure 5.10.

A. Microcurrent Mode Test Procedures.

- 1. Set Scope; Time- 250 μS, Channel- 5.0 V, and Trigger- DC
- 2. Press Electrotherapy Button.
- **3.** Press Microcurrent Button and press Edit Button.
- 4. Press Frequency Button.
- **5.** Press the Up Arrow Button until 1000.0 Hz is displayed.
- 6. Press the Accept and Return Arrow. NOTE:

1000.0 Hz should be displayed within the Frequency icon. If not, repeat steps 4 through 6.

7. Press "Polarity" until "Alternating" appears within the Polarity icon.

NOTE:

The Frequency value will continue to ramp and rotate due to Alternating Polarity being selected. This is normal.

- **8.** Rotate Therapy Intensity Control until 1000 is displayed.
- 9. Press "Start".
- Compare waveform on scope to Figure 5.11 and Figure 5.11A.
 NOTE:

The output will alternate between positive and negative on the scope.

- **11.** Press Stop Button and then press Home Button.
- **12.** Select the next channel to be tested by pressing the Select Channel Button until the desired channel is selected. Repeat steps 2 through 11 for each channel.

B. MicroCurrent Mode Test Results

- 1. Waveform is the same between scope and Figure 5.11 and Figure 5.11A. Unit passed test.
- No waveform or considerably different waveform. Unit failed test. Replace appropriate Stim Board.



FIGURE 5.10



FIGURE 5.11



FIGURE 5.11A

5.12 HIGH VOLTAGE PULSED CURRENT (HVPC) MODE TEST

Set up Unit per 5.6 parts A and B prior to performing tests.

A. High Voltage Pulsed Current (HVPC) Mode Test Procedures

- 1. Set Scope; Time- 25 μS, Channel- 50 V, and Trigger- DC.
- 2. Press Electrotherapy Button.
- 3. Press High Volt Button.
- **4.** Rotate Therapy Intensity Control clockwise until 250 Volts is displayed.
- 5. Press Start Button.
- 6. Compare waveform on scope to Figure 5.12.
- 7. Press Edit Button.
- **8.** Press Polarity Button until Positive is displayed in Polarity icon.
- **9.** Compare waveform form on scope to Figure 5.13.
- **10.** Press Display Button until Peak Current is displayed in the Display icon.
- **11.** The numbers displayed for amplitude must not exceed 1.5 Amps. See Figure 5.14.
- 12. Press "Stop".

B. High Voltage Pulsed Current (HVPC) Mode Test Results

- Waveforms on scope the same as Figures 5.12 and 5.13 and Amps do not exceed 1.5. Unit passed test.
- 2. No waveform or considerably different waveforms. Unit failed test. Replace appropriate Stim Board.
- 3. Amps exceed 1.5.

Unit failed test. Replace appropriate Stim Board.



FIGURE 5.12



FIGURE 5.13



FIGURE 5.14

5.13 MICROCURRENT PROBE MODE TEST

NOTE:

This test does not apply to the Intelect Vet Therapy System.

Set up Unit per 5.6 parts A and B prior to performing tests.

Lead Wires and Carbon Electrodes for Channel 1 and Microcurrent Probe with Probe Tips are required for this test.

NOTE:

This test to be performed on Channel 1 and 3 only.

A. Microcurrent Probe Mode Test Procedures

- Install Lead Wire into Channel 1 connector on System. Install carbon electrodes onto Black (-) Lead Wire. See Figures 5.15 and 5.16.
- 2. Install a Probe Tip into Microcurrent Probe and plug Probe into Microcurrent connector on the Therapy System. See Figure 5.15.
- 3. Press Electrotherapy Button.
- **4.** Press Microcurrent Button. Press Edit Button.
- 5. Press Method Button until Probe is displayed within the Method icon. An audible beep will be heard, this is the Search Mode Beep. A Contact Quality Scale will also appear on the screen.
- 6. Touch the probe tip to the Black (-) Electrode. See Figure 5.16.
- 7. The beep (search mode) should increase in speed and the Contact Quality scale should display a full vertical Green Bar on Color Systems, Gray on Monochrome. See Figure 5.17.
- 8. Press the blue button on the probe. The Search Mode Beep should stop and the treatment timer should begin countdown. Once the treatment timer is at zero (0), three high pitch beeps will be heard. The Search Mode Beep will restart simultaneously [with probe away from black (-) electrode].
- **9.** Repeat steps 6 and 7 to verify Search Mode Beep speed increases and Contact Quality icon gives a full vertical Green or Gray bar.
- **10.** Press Stop Button. This should terminate the Search Mode Beep, stop the treatment and the Home Screen should be displayed.



FIGURE 5.15



FIGURE 5.16



FIGURE 5.17

5.13 MICROCURRENT PROBE MODE TEST (continued)

B. MicroCurrent Probe Mode Test Results

1. Unit performs as described in steps 5-7 and 10.

Unit passed test.

- 2. No Search Mode Beep. Unit failed test. Try a known good Microcurrent Probe and repeat test. If still no beep. Replace appropriate Stim Board.
- 3. Good Search Mode Beep but no beep speed increase when probe touched to black (-) electrode. Unit failed test. Replace probe, lead wires, and electrodes with known good probe, lead wires and electrodes. Repeat test and use process of elimination to determine if probe, lead wires or electrodes are the problem. Same results after test is repeated, replace appropriate Stim Board.
- **4.** Tones OK but no Green or Gray vertical bar in Contact Quality Scale. Unit failed test. Replace appropriate Stim Board. If problem persists, replace Control Board.

5.14 ULTRASOUND TESTS

A. Equipment Required

- 1. Degassed Water. Refer to page 37 for Degassed Water Recipes.
- 2. Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter.
- **3.** Dissolved Oxygen Test Kit. Used to test oxygen level of degassed water.
- 4. Intelect/Genisys Ultrasound Applicator.

5.15 ULTRASOUND APPLICATOR IDENTIFICATION TEST

NOTE:

Use any Intelect/Genisys Ultrasound Applicator for this test.

A. Ultrasound Applicator Identification Test Procedures

- 1. Without Applicator installed, turn unit on.
- 2. Look at the "Ultrasound" channel icon at the lower Left Hand corner of screen. It should read "No Appl.". See Figure 5.18.
- **3.** Plug Intelect/Genisys Applicator into Applicator connector. See Figure 5.19. Watch Applicator LED while connecting to System. The LED should flash Green five times.
- **4.** Look at the "Ultrasound" channel icon. It should read Available. See Figure 5.19.
- **5.** Press the Ultrasound Button. Press the Edit Button.
- **6.** Press the Head Warming Button until On is displayed.
- 7. Press the Back Button. Turn System Off and Back On with Main Power Switch. After System boots, view the Ultrasound icon, Head Warming should be visible. See Figure 5.20.

B. Ultrasound Applicator Identification Test Results

- 1. Unit operates as described in steps 2, 4, and 7. Unit passed test.
- 2. "Appl. Not Cal." displays in Ultrasound channel icon.
 - **a)** Applicator not calibrated or needs re-calibration.
 - **b)** Possible bad Applicator. Re-test with known good Applicator.
- **3.** "No Appl." displayed after ten seconds of Applicator being connected to System.
 - a) Possible bad applicator. Re-test with known good Applicator.
 - **b)** Possible bad internal connection at Ultrasound Board.
 - **c)** Possible bad Ultrasound Board.
 - d) Possible bad Control Board.

Channel

Select Channel

Ch 1: Available Ch 2: Available

US: No Appl.

FIGURE 5.18



FIGURE 5.19



FIGURE 5.20

5.16 ULTRASOUND APPLICATOR OUTPUT TEST

Perform this test using all available Intelect/Genisys Applicators for the System being tested.

A. Ultrasound Applicator Output Test Procedures

- 1. Set up Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter per Operator's Instructions and fill test reservoir with Degassed Water.
- 2. Place an Applicator into the Power Meter retainer. Make certain the Sound Head is completely submerged in the degassed water and centered directly over the Stainless Steel Cone. See Figure 5.21.
- 3. "Zero" meter.
- 4. Press Ultrasound Button. Press Edit Button.
- 5. Press Duty Cycle Button until 100% is displayed within the Duty Cycle icon.
- **6.** Press Display Button until "Watts" appears within the Display icon.
- 7. Press "Start".
- **8.** Rotate Therapy Intensity Control clockwise until the appropriate "Watts" is displayed per Figure 5.22.
- **9.** Compare Power Meter readings to Figure 5.22 to all settings for the respective Applicator being tested as shown in Figure 5.22.
- **10.** Press Frequency Button until 3.3 MHz is displayed within the Frequency icon. Repeat test and compare readings to Figure 5.22.

NOTE:

The Applicator LED should constantly illuminate green during the Applicator Output tests.

B. Ultrasound Applicator Output Test Results

- 1. Output ranges fall within the specified ranges as listed in Figure 5.22. Unit passed test.
- **2.** Readings fall outside specified ranges of Figure 5.22.
 - a) Possible bad Degassed Water in Power Meter.
 - **b)** Possible use of Power Meter other than Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter.
 - c) Possible bad or out of calibration Applicator.
 - **d)** Possible bad internal connection at Ultrasound Board.
 - e) Check Ultrasound Board internal connections.
 - **f)** Replace Ultrasound Board.
 - g) Replace Control Board



FIGURE 5.21

WARNING

USE ONLY DEGASSED WATER IN POWER METER FOR TESTING ULTRASOUND APPLICATORS. USE OF OTHER TYPES OF WATER WILL CAUSE FALSE TEST RESULTS. SEE PAGE 37 FOR DEGASSED WATER RECIPES.

DO NOT AERATE WATER WHEN FILLING POWER METER

APPLICATOR OUTPUT SPECIFICATIONS			
APPLICATOR SIZE	POWER SETTINGS	OUTPUT RANGE	
1 cm ²	1	0.8 - 1.2	
	2	1.6 - 2.4	
2 cm ²	1	0.8 - 1.2	
	2	1.6 - 2.4	
	4	3.2 - 4.8	
5 cm ²	1	0.8 - 1.2	
	2	1.6 - 2.4	
	5	4.0 - 6.0	
	10	8.0 - 12.0	
10 cm ²	1	0.8 - 1.2	
	5	4.0 - 6.0	
	10	8.0 - 12.0	
	15*	12.0 - 18.0	
	20*	16.0 - 24.0	

FIGURE 5.22

* 1 MHz Only

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5.17 ULTRASOUND DUTY CYCLE TEST

This test is performed using only the 5 cm² Intelect/ Genisys Applicator.

A. Ultrasound Duty Cycle Test Procedures

- 1. Set up Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter per Operator's Instructions and fill test reservoir with Degassed Water.
- 2. Place an Applicator into the Power Meter retainer. Make certain the Sound Head is completely submerged in the degassed water and centered directly over the Stainless Steel Cone. See Figure 5.23.
- **3.** "Zero" meter.
- 4. Press Ultrasound Button. Press Edit Button.
- **5.** Press Duty Cycle Button until 100% is displayed within the Duty Cycle icon.
- **6.** Press Display Button until "Watts" appears within the Display icon.
- 7. Press "Start".
- **8.** Rotate Therapy Intensity Control clockwise until "Watts" is displayed. See Figure 5.24.
- **9.** Compare Power Meter readings to Figure 5.24 to all settings for the respective Applicator being tested as shown in Figure 5.24.
- **10.** Press Frequency Button until 3.3 MHz is displayed within the Frequency icon. Repeat test and compare readings to Figure 5.24.

B. Ultrasound Duty Cycle Test Results

- Duty Cycles fall within the specified ranges as listed in Figure 5.24. Unit passed test.
- 2. Readings fall outside specified ranges of Figure 5.24.
 - a) Possible bad degassed water in Power Meter.
 - **b)** Possible use of Power Meter other than Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter.
 - c) Possible bad or out of calibration Applicator. Re-test with known good Intelect/Genisys Applicator.
 - d) Possible bad internal connection at Ultrasound Board.
 - e) Check Ultrasound Board internal connections.
 - f) Replace Ultrasound Board.
 - g) Replace Control Board.



FIGURE 5.23

USE ONLY DEGASSED WATER IN POWER METER FOR TESTING ULTRASOUND APPLICATORS. USE OF OTHER TYPES OF WATER WILL CAUSE FALSE TEST RESULTS. SEE PAGE 37 FOR DEGASSED WATER RECIPES.

DO NOT AERATE WATER WHEN FILLING POWER METER

APPLICATOR OUTPUT SPECIFICATIONS			
APPLICATOR SIZE	DUTY CYCLE	OUTPUT RANGE	
5 cm ²	10%	0.8 - 1.2	
	20%	1.6 - 2.4	
	50%	4.0 - 6.0	
	100% (Continuous)	8.0 - 12.0	

FIGURE 5.24

5.18 COMBO OPERATION TEST

This test is performed using the 5 cm² Applicator.

Select Channel 2 and set up System per 5.6 parts A and B prior to performing tests.

Connect Intelect/Genisys 5 cm² Applicator to the System. See Figure 5.25. Applicator LED will flash green five times.

A. Combo Operation Test Procedures

- 1. Set Scope; Time- 50 μS, Channel- 20 V, and Trigger- DC
- **2.** Press Combination Button. Press Edit Button.
- **3.** Press Display Button until "Watts" is displayed within Display icon.
- 4. Press Select Waveform Button.
- **5.** Press the Up or Down Arrow Button until IFC-4p is highlighted. Press the Accept and Return Arrow Button.
- 6. Press Edit Stim Button and rotate Intensity Control clockwise until "50 50" (mA) is displayed in "Amplitude Ch. 1 & 2" icon.
- 7. Press "Start".
- 8. Touch the Ultrasound Applicator to the Combo Contact on the ESTI-2 Load Test Fixture. The Combo Indicator on the ESTI-2 should illuminate, See Figure 5.26.
- **9.** Compare waveform on scope to Figure 5.27.

B. Combo Operation Test Results

- Waveform on scope the same as Figure 5.27 and the Combo Indicator illuminates. Unit passed test.
- 2. No waveform or considerably different waveform.

Unit failed test. Check appropriate Stim Board.



FIGURE 5.25



FIGURE 5.26



FIGURE 5.27

5.19 SEMG AND SEMG + ELECTRICAL STIMULATION TESTS

This test is to be performed on the Genisys Therapy System only with the sEMG Module properly installed. Perform this test on all Channels with sEMG. However, only one channel at a time can be tested with the Test Equipment described in this section.

A. Test Equipment Required

- **1.** It will be necessary to build an Attenuator for this test. See Figure 5.28 for schematic of the required Attenuator.
- **2.** Calibrated Audio Signal Generator, B-K Precision, Model 3001.
- **3.** Test leads for Audio Generator to Attenuator.

NOTE:

Audio Signal Generator must produce a sine waveform.

4. Known good set of sEMG Lead Wires.

B. sEMG Test Procedures

- Set up Audio Signal Generator as follows:
 a) Plug the Audio Signal Generator Test
 - Leads into Generator SYNC Ports. **b**) Set the FREQ. RANGE Hz to X1.
 - c) Turn the amplitude knob up to maximum.
 - **d)** Set the WAVEFORM to Sine waveform.
 - e) Set the ATTEN to O.
 - **f)** Set the FREQUENCY DIAL to 100.
 - **g**) Turn Audio Signal Generator On.
- 2. Turn System On. View Home Screen for the presence of the sEMG and the sEMG + Stim icons. See Figure 5.30. If icons are not visible, stop test and make necessary repairs to the sEMG Module and System.



FIGURE 5.28



FIGURE 5.29



FIGURE 5.30

5.19 SEMG AND SEMG + ELECTRICAL STIMULATION TESTS (continued)

3. If icons are present, connect known good sEMG Lead Wire to Channels 1 and 2. See Figure 5.31.

NOTE:

Only one Channel at a time can be tested for sEMG.

4. Connect the Channel 1 sEMG lead wires into the Attenuator. Make certain each sEMG Lead is connected to its respective color on the Attenuator. See Figure 5.32.



FIGURE 5.31



FIGURE 5.32

Volume Medium Audio Constant Alarm Above Ch I: EMS Ch I: EMS Ch 2: EMS US: Head Marning Ch 2: EMS

FIGURE 5.33

- **5.** Press the sEMG Button on Home Screen. Channel 1 should read 7 or less. See Figure 5.33.
- 6. If Channel 1 reads less than 7, repeat steps 2 through 5 on Channel 2. If any Channel being tested reads greater than 7, replace the sEMG Module and re-test.

NOTE:

The reading on the Channel not being tested may vary in its reading. This is insignificant as it is not under load.

5.19 SEMG AND SEMG + ELECTRICAL STIMULATION TESTS (continued)

- 7. Make certain the Audio Signal Generator is set up per 5.19, part B, steps 1, a) through 1, g). Connect the Audio Signal Generator Test Leads from the Generator SYNC Ports to the Attenuator (make certain test leads are connected red to red and black to black). See Figure 5.34.
- 8. Connect the sEMG Lead Wire to Channel 1.
- **9.** View the System sEMG Screen. Channel 1 should read between 604 and 738. See Figure 5.35.

Test all sEMG Channels. If any Channel being tested reads below 604 or greater than 738, replace the respective sEMG Module and retest.

NOTE:

The reading on the Channel not being tested may vary in its reading. This is insignificant as it is not under load.

C. sEMG Test Results

If any sEMG Channel fails any part of the tests as described in 5.19, B, steps 2 through 9, then the module fails the test.

- 1. Make certain the sEMG Module is completely seated in system housing and all contacts between Stim Board and sEMG Module are making proper contact.
- **2.** Replace the respective sEMG Module and re-test.
- **3.** Replace the respective Stim Board and re-test.
- 4. Replace the Control Board and re-test.



FIGURE 5.34



FIGURE 5.35

5.19 SEMG AND SEMG + ELECTRICAL STIMULATION TESTS (continued)

D. sEMG + STIM Tests

- 1. To Check Stim Output, conduct the Electrical Stimulator Tests as explained in 5.6 through 5.13.
- 2. Set up Signal Generator and Attenuator as described in 5.19, part B.
- **3.** Select sEMG + Stim on the Therapy System Home Screen.
- **4.** Press Edit Button (software Version 2.0 and above).
- 5. Press Stim button on Therapy System Home Screen.
- 6. Press the Up or Down Arrow button until "Sym Biph" is highlighted. Press the Accept and Return Arrow button.
- 7. Press the Edit Stim button.
- 8. Rotate Treatment Intensity Knob until 5.0 mA CC is displayed. Then press the Back button.
- **9.** Press Start sEMG + Stim button.
- **10.** The Audio Signal Generator and the attenuator should trigger the stim function of the Therapy System and Running will display in the selected channel. See Figure 5.35A.

E. sEMG + Stim Test Results

- **1.** Stim function is triggered. System passed test.
- **2.** Stim function is not triggered. System Failed Test

Replace appropriate Stim Board.

NOTE:

Test all sEMG Channels for proper triggering of Stim function.



FIGURE 5.35A

5.20 NIMH BATTERY MODULE CHECKS

The following checks for the NiMH Battery Module are to check for possible damage to the Battery Cells and proper connections within the module and module to System connection.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver

B. NiMH Battery Module Check Procedures NOTE:

If it is suspected that the NiMH Battery cells may be damaged or leaking, perform steps 8 through 13 prior to any other tests or checks.

- 1. With the NiMH Battery Module properly installed onto the System, connect System Mains Power Cord to an approved electrical outlet.
- 2. Turn system On and view the Home Screen. The Charge Level and Battery Charging icons should appear in the lower left corner of the Home Screen. See Figure 5.36.

NOTE:

If Battery Module is fully charged, the Battery Charging Icon will not be visible and the Charge Level Icon will be fully black. If battery is fully charged, perform steps 4 through 7 below then perform step 3.

- **3.** Allow battery to charge until it can be verified that it is charging by viewing the Charge Level icon until the level indicator fills more of the Charge Level icon.
- 4. Set up the Ultrasound Test as described in 5.16. Set Duty Cycle to 100%. Set Display to Watts, rotate Therapy Intensity knob until 10.0 Watts is visible, set Treatment Time to 60 minutes.
- 5. Disconnect System Mains Power Cord from wall power outlet.
- 6. With Ultrasound Applicator Sound Head submerged in the Power Meter degassed water, press start.
- 7. View the Charge Level Icon until it reduces the fill area of the icon. This verifies proper discharging of the battery module.
- **8.** Turn System Off and remove the NiMH Battery Module from the System. Refer to the proper Removal & Replacement section for instructions.
- **9.** Using the #1 Phillips Screwdriver, remove the two retaining screws in the top of the NiMH Battery Module. See Figure 5.37.



FIGURE 5.36



FIGURE 5.37

10. Using the Flat Blade Screwdriver, carefully release the tabs retaining the top plate in position. It will be necessary to lift with one hand while releasing the tabs with the Screwdriver. See Figure 5.38. **NOTE:**

Their are eight retaining tabs. All must be released as shown in Figure 5.38.

- **11.** Lift the PC Board and check the Battery Packs to PC Board connection to ensure it is completely seated. See Figure 5.39.
- **12.** Visually Inspect individual cells of both battery packs for leaks or ruptures. See Figure 5.40.
- **13.** Reassemble the battery Module. Do not over tighten the two retaining screws in the module top. Over tightening may damage the threaded brass inserts of the housing.

C. NiMH Battery Module Checks Results

- 1. Should any check fail, replace the entire module. No component parts are or will be made available for the Battery Module by Chattanooga Group.
- **2.** If the problem persists, replace the Control Board.



• NiMH batteries contain Class E corrosive materials. In the event of battery cell rupture or leakage, handle battery module wearing neoprene or natural rubber gloves. Contents of a ruptured or leaking battery can cause respiratory irritation. Hypersensitivity to nickel can cause allergic pulmonary asthma. Contents of cell coming in contact with skin can cause skin irritation and chemical burns.



• Never, under any circumstances, open the battery cells. Should an individual cell from a battery become disassembled, spontaneous combustion of the negative electrode is possible. There can be a delay between exposure to air and spontaneous combustion.



FIGURE 5.38



FIGURE 5.39



FIGURE 5.40

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

6.2. MODULE INSTALLATION AND REMOVAL A. Tools & Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver
- 3. Needle Nose Pliers

The following procedures apply to all Channel 3/4 Electrotherapy, NiMH Battery, and Laser Modules (Genisys Only) that mount to the base of a Therapy System.

B. Module Installation

- 1. Disconnect Therapy System from the power source.
- 2. Remove the Rear Panel and disconnect the Power Cord from the System. See Figure 6.1.
- **3.** Place system on a level working surface.
- **4.** Remove the Front Access Panel and disconnect all existing cables and Lead Wires. See Figure 6.2.
- 5. Using a #1 Phillips Screwdriver, remove the screw securing the Lanyard to the Front Access Panel. See Figure 6.3.
- 6. Turn system over, remove the label covering the Ribbon Cable and unroll Ribbon Cable. See Figure 6.4. NOTE:

When turning over Therapy System onto its face, place a clean, soft cloth under the lens to prevent scratching or lens damage. If the system is equipped with an sEMG Module, leave it in place to maintain sEMG functions for Channels 1 and 2. The sEMG Module will not interfere with installation of a Module to the Therapy System.

Be careful not to disconnect the Ribbon Cable from the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems.



FIGURE 6.1



FIGURE 6.2



FIGURE 6.3



FIGURE 6.4

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

> 7. Lay Therapy System on its side and position the Module to be installed beside it. Install Ribbon Cable to Module and seat completely on module pins. Make certain the Blue Strip on Ribbon Cable is positioned as shown in Figure 6.5.

DO NOT TWIST RIBBON CABLE!

If Ribbon Cable is twisted, the pins will not properly align. If power is applied to the system with misalignment of pins or a twisted ribbon cable, the controlling electronics in the Module will be destroyed and possible damage to the System internal components could occur.

- 8. Position Therapy System over Module as shown in Figure 6.6. Align Therapy System Feet with Module Indentions. *RIBBON CABLE MUST BE POSITIONED AS SHOWN*!
- **9.** Place System onto Module making certain the System Feet are within the Module Identions.



FIGURE 6.5



FIGURE 6.6

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

- **10.** Holding Module to System, position both on one side and secure the Module to the System with four 4 mm x 20 mm Screws. See Figure 6.7. Tighten only enough to prevent Module from shifting on Therapy System.
- Set the assembly upright on the work surface and install the new Extended Front Access Panel to the Lanyard. See Figure 6.8. NOTE:

When mounting the Front Access Panel to the Therapy System, make certain the Lanyard does not become kinked.



FIGURE 6.7



FIGURE 6.8

12. Route Power Cord through Module to Therapy System. See Figure 6.9. Re-install Rear Panel. Plug Power Cord into an approved power outlet. NOTE:

If installing Therapy System with Module to a Therapy System Cart, refer to the Therapy System Cart Installation instructions.



FIGURE 6.9

13. Install all cables, Lead Wires, etc. to the Therapy System and Module where applicable. Refer to page 14 for Symbol Definitions See Figure 6.10.



FIGURE 6.10

- **14.** Turn the System On using the On/Off Switch. The system will automatically recognize the added module and display a configuration change message. See Figure 6.11.
- **15.** Read and carefully follow the instructions on the Screen.

WARNING

Verify that the module installed is the module displayed in the message BEFORE pressing the START button. If it is not, DO NOT press the START button. Turn the system OFF and back ON. If the problem persists, call the dealer or Chattanooga Group Technical Support immediately. DO NOT USE THE SYSTEM until all necessary repairs are made by a Technician certified by Chattanooga Group. If use is attempted before repairs are made, the system may operate unpredictably and has the potential of causing injury to the patient or damage to the system internal components.

B. Module Removal

- 1. Remove Module in reverse order of installation beginning with step A, 13.
- 2. After module is removed, follow instructions in steps A, 14 and A, 15.



FIGURE 6.11

6.3 sEMG MODULE INSTALLATION AND REMOVAL (GENISYS ONLY)

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver

B. sEMG Installation

NOTE:

If installing or replacing an sEMG Module on a Therapy System with a Channel 3/4 Electrotherapy Module, Battery Module, or Laser Module already installed, and the sEMG functions are desired for Channels 1 and 2, it will be necessary to remove the module from the system. Refer to 6.2, B for instructions. If replacing or installing an sEMG Module to a Therapy System with a Channel 3/4 Electrotherapy Module, and it is desired that sEMG function be available to Channels 3 and 4, it will not be necessary to remove the module as it will be installed to the Module.

The sEMG Module can only be installed on the Therapy System and Channel 3/4 Electrotherapy Module. This allows a maximum of two sEMG modules on a four channel Electrotherapy or Combination Therapy System. An sEMG Module cannot be installed on the NiMH Battery or Laser Module.

Only two channels of sEMG can be used at any given time even if the Therapy System is equipped with two sEMG Modules.

 Disconnect Power Cord from the power source and turn system over on its face. NOTE:

When turning over Therapy System onto its face, place a clean, soft cloth under the lens to prevent scratching or lens damage.

2. Using a Flat Blade Screwdriver, carefully remove the four breakout tabs on the System bottom. See Figure 6.12. NOTE:

Twist the Screwdriver to break tabs free. Carefully remove tabs so as not to cause any damage to the PC Board Contacts below the tabs. If installing on the Channel 3/4 Electrotherapy Module, remove tabs from the Module in the same manner.



FIGURE 6.12

WARNING

Be careful not to damage the contacts of the sEMG Module, Therapy System, or Module Stim Board contacts.

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

3. Position the Surface EMG Module so that the two mounting tabs are inserted into the System or Electrotherapy Module mounting slots. See Figure 6.13.



FIGURE 6.13

- **4.** Push the upper portion of the sEMG Module until it snaps and is locked into position. See Figure 6.14.
- 5. Re-install module if required. Refer to 6.2.



FIGURE 6.14

6. Route Power Cord through the Module and connect to the Therapy System. Install all cables, Lead Wires, etc. to the Therapy System and Module where applicable. Refer to page 17 for symbol definitions. See Figure 6.15.



FIGURE 6.15

7. Turn the System On using the On/Off Switch. The system will automatically recognize the added module and display a configuration change message. See Figure 6.16.

🕂 WARNING

Verify that the module installed is the module displayed in the message BEFORE pressing the START button. If it is not, DO NOT press the START button. Turn the system OFF and back ON. If the problem persists, call the dealer or Chattanooga Group Technical Support immediately. DO NOT USE THE SYSTEM until all necessary repairs are made by a Technician certified by Chattanooga Group. If use is attempted before repairs are made, the system may operate unpredictably and has the potential of causing injury to the patient or damage to the system internal components.

8. Read and carefully follow the instructions on the Screen.

C. Module Removal

- **1.** Remove Module, if necessary, from Therapy System. Refer to 6.2, B for instructions.
- 2. Place a Flat Blade Screwdriver under the locking tab of the sEMG Module. Firmly push in and twist Screwdriver. The Module should release from the Therapy System. See Figure 6.17.

NOTE:

If no sEMG Module will be re-installed on the system. Install sEMG Plug Kit, part number 28027, to protect and cover the Stim Board contacts. The Therapy System may be placed back into service without an sEMG Module installed as long as the sEMG Plug Kit is installed to protect the PC Board contacts.

3. Refer to steps 7 and 8 to finalize removal.



FIGURE 6.17



6.4 THERAPY SYSTEM FUSE REPLACEMENT

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools & Equipment Required

- 1. Flat Blade Screwdriver.
- 2. Two Fuses, part number 71772.

B. Therapy System Fuse Replacement Procedures

- 1. Remove the Rear Access Panel. See Figure 6.18.
- **2.** Disconnect the System from the power source and remove power cord from the unit.
- **3.** Using a Flat Blade Screwdriver, push in and rotate the Fuse Holder counterclockwise 1/8th of a turn. See Figure 6.19.



FIGURE 6.18



FIGURE 6.19

🕂 WARNING

Use part number 71772 fuses only. Using any other fuse may cause damage to internal components of the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems.

- **4.** Remove Fuse Holder and replace fuse with part number 71772. See Figure 6.20.
- **5.** Place Fuse and Fuse Holder into System. Using the Flat Blade Screwdriver, push in and rotate 1/8th turn clockwise.
- 6. Repeat steps 3 through 5 for the second fuse.



FIGURE 6.20

6.5 THERAPY SYSTEM- SEPARATING TOP & BOTTOM

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver

B. Removing Top from Bottom

- **1.** Place system face down on a soft work surface.
- **2.** Remove any Module (NiMH Battery, Channel 3/4 Electrotherapy or Laser) from the System. Refer to 6.2 Module Installation and Removal for instructions.

NOTE:

It is not necessary to remove an sEMG Module from the System unless the Stim Board is being replaced.

- **3.** Remove the four mounting screws securing the top and bottom together. See Figure 6.21.
- **4.** Turn System over on its feet and carefully separate the System Top from the Bottom Housing.

NOTE:

On Combination Systems, it may be necessary to use a Flat Blade Screwdriver around the Ultrasound Applicator Rest to separate the top from the bottom. See Figure 6.22.

5. Raise the System Top and disconnect the Control Board Ribbon Cable from the Stim Board or Ultrasound Board on Combination Systems. See Figure 6.23.



FIGURE 6.21



FIGURE 6.22



FIGURE 6.23

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

6. Lay System Top on the edge and disconnect the remaining harnesses from the Control Board. See Figure 6.24.

C. Replacing Top to Bottom

Replace System Top by reversing the steps in section 6.6.

NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.24
6.6 THERAPY SYSTEM- FAN

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

#1 Phillips Screwdriver

B. Therapy System Fan Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- **2.** Using a #1 Phillips Screwdriver, remove the Two Fan Retaining Screws securing the Fan to the System Top. See Flgure 6.25.
- **3.** Remove the Fan Harness from the Control Board. See Figure 6.26.



FIGURE 6.25



FIGURE 6.26

REMOVE BAFFLE

FIGURE 6.27

4. Remove the Fan Baffle from the Fan Housing. See Figure 6.27.

C. Replacing Fan

1. Replace new Fan, part number 27158 by reversing the steps in section 6.6. NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass standoffs.

2. Re-assemble system. Refer to 6.7, part C for proper instructions.

6.7 THERAPY SYSTEM-CONTROL BOARD ASSEMBLY

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE. INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Needle Nose Pliers

B. Control Board Assembly Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- 2. Remove Fan. Refer to 6.6, part B.
- 3. Remove the Contrast Knob. See Figure 6.28.
- 4. Remove the Control Board Ribbon Cable and the two Control Board Assembly Retaining Screws. See Figure 6.29.
- 5. Starting at the top of the Control Board Assembly, lift Control Board with one hand, push in and release the plastic clips holding Control Board Assembly in position. See Figure 6.30.
- 6. While holding up on Control Board Assembly, use the Needle Nose Pliers to squeeze the lower plastic retainers holding the bottom of the Control Board. See Figure 6.30 inset.
- 7. Remove the Card Reader Housing from the Control Board Assembly.

C. Replacing Control Board Assembly

1. Replace new Control Board Assembly, part number 27053 by reversing the steps in section 6.7, B. NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.

- 2. Install Therapy Intensity Control Knob on the front side of Therapy System Top.
- 3. Re-assemble Therapy System referring to the appropriate sections of this manual for proper instructions.

WARNING

MAKE CERTAIN THE CONTROL BOARD RIBBON CABLE IS INSTALLED WITH THE BLACK STRIP AT THE NUMBER "1" ON THE CONTROL BOARD. FAILURE TO PROPERLY INSTALL RIBBON CABLE COULD CAUSE EXTENSIVE DAMAGE TO THE INTERNAL COMPONENTS OF THE SYSTEM WHEN TURNED ON. Intelect®/Genisys® Therapy Systems



FIGURE 6.28



FIGURE 6.29



FIGURE 6.30

6.8 THERAPY SYSTEM- KEYMAT ASSEMBLY

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Needle Nose Pliers

B. Keymat Assembly Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- 2. Remove Fan. Refer to 6.6, part B.
- 3. Remove Control Board Assembly. Refer to 6.7, part B.
- **4.** Remove eight Keymat PC Board Retaining Screws. See Figure 6.31.
- **5.** Starting at the top of the Keymat PC Board, lift board with one hand, push in and release the plastic clips holding the Keymat PC Board in position. See Figure 6.32.
- **6.** Remove Keymats from the System Top. See Figure 6.33.

C. Replacing Keymat Assembly

1. Replace with new Keymat Assembly Kit by reversing the steps in section 6.8, B.

MAKE CERTAIN WHEN INSTALLING CONTROL BOARD ASSEMBLY TO KEYMAT PC BOARD PINS FROM THE CONTROL BOARD ALIGN WITH THE CONNECTOR ON THE KEYMAT PC BOARD.

NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.

2. Re-assemble Therapy System referring to the appropriate sections of this manual for proper instructions.



FIGURE 6.31



FIGURE 6.32



FIGURE 6.33

6.9 THERAPY SYSTEM- CONNECTOR BOARD

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

#1 Phillips Screwdriver

B. Connector Board Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- **2.** Remove Connector Infill and Lanyard. Lay aside. See Figure 6.34.
- **3.** Carefully pull Connector Board out toward front of System. See Figure 6.35.



FIGURE 6.34



FIGURE 6.35

C. Replacing Connector Board

- 1. Replace new Connector Board, part number 27059 in reverse order of steps 1-3 of section 6.9, B. Make Certain the words "THIS SIDE UP" on Connector Board are facing up. Make certain Connector Board is completely seated in Stim Board Connector. See Figure 6.36.
- 2. Re-install the Connector Infill and Lanyard. Refer to Figure 6.34.
- **3.** Re-assemble Therapy System. Refer to 6.5, part C for proper instructions. **NOTE:**

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.36

6.10 THERAPY SYSTEM- ULTRASOUND BOARD (COMBINATION SYSTEMS ONLY)

<u>N</u> WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Needle Nose Pliers

B. Ultrasound Board Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- 2. Remove Connector Board. Refer to 6.9. NOTE:

It may be necessary to have help in removing the Ultrasound Board due to the tight fit of the Header Connector between the Ultrasound Board and the Stim Board.

- **3.** Gently and firmly pull up the back corners of the Ultrasound Board and use the Needle Nose Pliers to release the board from the Blue Stand offs in each corner of the Ultrasound Board. See Figure 6.37.
- **4.** Firmly pull each side of the Ultrasound board up until the board is almost off of the Header Connector and is clear of the Stand Off Barbs. See Figure 6.38.
- **5.** Use the Needle Nose Pliers to release the Ultrasound Board from the front Stand Offs. See inset in Figure 6.37.

C. Replacing Ultrasound Board

1. Replace new Ultrasound Board, part number 27055 in reverse order of steps 1-5 above.

MAKE CERTAIN THE STIM BOARD HEADER PINS ARE PROPERLY ALIGNED WITH THE ULTRASOUND BOARD WHEN INSTALLING ULTRASOUND BOARD. SEE FIGURE 6.39.

FAILURE TO PROPERLY ALIGN HEADER PINS WILL RESULT IN SEVERE DAMAGE TO THE SYSTEM.

2. Re-assemble Therapy System. Refer to 6.9 and 6.5, part C for proper instructions. NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.37



FIGURE 6.38



FIGURE 6.39

6.11 THERAPY SYSTEM- STIM BOARD (CHANNELS 1/2)

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Needle Nose Pliers
- 3. Flat Blade Screwdriver

B. Stim Board (Channels 1/2) Removal

- 1. Remove Channel 3/4 Electrotherapy, NiMH Battery, or Laser Module, if installed. Refer to 6.1 for instructions.
- 2. Remove sEMG Module if equipped. Refer to 6.3.
- 3. Separate Top from Bottom. Refer to 6.5, part B.
- 4. Remove Connector Board. Refer to 6.9.
- 5. Remove Ultrasound Board on Combination Systems. Refer to 6.10.
- 6. Lay Therapy System on one side and use the Flat Blade Screwdriver to remove the 1/4 Turn Fastener retaining the Stim Board in position. See Figure 6.40.
- 7. Remove System to Module Ribbon Cable from System. See Figure 6.40A.
- 8. Gently pull up on each corner and release the plastic retaining tabs holding the Stim Board in position. See Figure 6.41.

C. Replacing Stim Board

1. Replace new Stim Board, part number 27056 in reverse order of steps 1-8 above. Make certain Jumpers are properly set on Stim Board. See Figure 6.41A

NOTE:

Position Ribbon Cable so the Blue Strip is positioned as shown in Figure 6.40A. Press on Stim Board while seating Ribbon Cable to the system. On Combination Systems, install the Ribbon Cable and 1/4 turn fastener before installing the Ultrasound Board.

2. Re-assemble Therapy System. Refer to 6.10 part C, 6.9 and 6.5, part C for proper instructions.

NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.40



FIGURE 6.40 A



FIGURE 6.41



FIGURE 6.41A

Intelect®/Genisys® Therapy Systems

6.12 THERAPY SYSTEM- POWER SUPPLIES NOTE:

The Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems incorporate two different Power Supply configurations:

Combination Therapy System- Two Power Supplies, one 75 Watt for Ultrasound Power and one 100 Watt to power the rest of the system.

Electrotherapy System- One 100 Watt Power Supply.

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Insulated Needle Nose Pliers
- 3. Flat Blade Screwdriver
- 4. Digital Multimeter

B. Power Supply Removal

- 1. Separate Top from Bottom. Refer to 6.5, part B.
- 2. Remove Connector Board. Refer to 6.9.
- **3.** Remove Ultrasound Board on Combination Systems. Refer to 6.10.
- **4.** Remove Stim Board. Refer to 6.11.
- **5.** Using the # 1 Phillips Screwdriver, remove the two screws securing the Power Supply Assembly to the System Housing. See Figure 6.42.

POWER SUPPLIES RETAIN HIGH VOLTAGE! WHEN REMOVING FROM SYSTEM, HANDLE POWER SUPPLIES BY MOUNTING BRACKETS ONLY.

- **6.** Lift Power Supply Assembly up to remove from rear mounting tabs. See Figure 6.43.
- **7.** Using the Digital Multimeter, discharge the Power Supplies as follows:
 - a) 100 Watt Power Supply- Discharge Capacitor C4. See Figure 6.44.
 - **b)** 75 Watt Power Supply (Combo Systems Only)- Discharge Capacitor on back of Power Supply PC Board. Pins are on either side of "R8A" on PC Board. See Figure 6.44.



FIGURE 6.42



FIGURE 6.43



FIGURE 6.44

Intelect®/Genisys® Therapy Systems

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

- 8. Using Insulated Needle Nose Pliers, disconnect the Mains Connector Wiring Harness from the Power Supply Assembly. See Figure 6.45.
- 9. Remove 100 Watt Power Supply from Mounting Bracket by removing the two retaining screws from the inside top of the Power Supply. See Figure 6.46. NOTE:

Steps 10 and 11 below applies only to Combination Systems.

- **10.** Remove 75 Watt Power Supply from Mounting Bracket by removing the two mounting screws on the back of Mounting Bracket securing the 75 Watt Power Supply. See inset at Figure 6.46
- **11.** Using Insulated Needle Nose Pliers, remove the 100 Watt Power Supply Harness from the 75 Watt Power Supply. See Figure 6.47.

C. Replacing Power Supplies

- 1. Replace new Power Supplies in reverse order of preceding steps, using part numbers:
 - a) 27048 100 Watt Power Supply
 - **b)** 27049 75 Watt Power Supply (Combo System Only)
- 2. Re-assemble Therapy System. Refer to 6.11, part C, 6.10, part C, 6.9, part C, and 6.5, part C for proper instructions.

NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.45



FIGURE 6.46



FIGURE 6.47

6.13 CHANNEL 3/4 ELECTROTHERAPY MODULE CONNECTOR BOARD

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver

B. Module Connector Board Removal

- **1.** Remove Module from Therapy System. Refer to 6.2.
- **2.** Release the Module Top Retaining Tabs with the Flat Blade Screwdriver. See Figure 6.48. Remove Top.
- **3.** Remove Module Connector Infill. See Figure 6.49.
- **4.** Carefully pull Connector Board out toward front of Module. See Figure 6.50.

C. Replacing Connector Board

- Replace new Connector Board, part number 27059 in reverse order of steps 1-4 above. Make Certain the words "THIS SIDE UP" on Connector Board are facing up. Make certain Connector Board is completely seated in Stim Board Connector. See Figure 6.50.
- **2.** Re-install the Connector Infill and Lanyard. Refer to Figure 6.49.
- **3.** Re-assemble Therapy System referring to the appropriate sections of this manual for proper instructions.

NOTE: Do not over tighten the screws. Over tightening will damage the threads o

tightening will damage the threads of the brass inserts.



FIGURE 6.48



FIGURE 6.49



FIGURE 6.50

6.14 CHANNEL 3/4 ELECTROTHERAPY MODULE STIM BOARD

WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Tools and Equipment Required

- 1. #1 Phillips Screwdriver
- 2. Flat Blade Screwdriver
- B. Channel 3/4 Electrotherapy Module **Stim Board Removal**
 - **1.** Remove Module from Therapy System. Refer to 6.2.
 - 2. Remove Module Connector Infill. Refer to Figure 6.13.
 - 3. Remove Module Connector Board. See Figure 6.51.
 - 4. Lift Channel 3/4 Stim Board from Module Housing. See Figure 6.51A.

C. Replacing Channel 3/4 Electrotherapy **Module Stim Board**

- **1.** Replace new Stim Board, part number 27056 in reverse order of steps 1-4 above.
- 2. Re-assemble Module and Therapy System referring to the appropriate sections of this manual for proper instructions. NOTE:

Do not over tighten the screws. Over tightening will damage the threads of the brass inserts.



FIGURE 6.51



FIGURE 6.51A

6.15 MOUNTING AND DISMOUNTING THERAPY SYSTEM AND THERAPY SYSTEM CART

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

A. Mounting Therapy System to Therapy System Cart

- 1. Remove all the Storage Bins from both sides of the Therapy System Cart by pulling each bin out and up. See Figure 6.52.
- 2. Allow approximately 11.5 cm (4.5") of the power cord extending through the top of the cart for connecting to system. If the system is equipped with an optional NiMH Battery, Laser, or Channel 3/4 Electrotherapy Module, it will be necessary to allow 16.5 cm (6.5") of the Power Cord extending through the top of the Therapy System Cart. See Figure 6.53.
- **3.** Secure the System to the cart with the four socket head screws in the Therapy System Cart Top. See Figure 6.54.

NOTE:

Secure the System to the cart by tightening the screws by hand only. Do not use a wrench to tighten the screws. Overtightening may cause damage to the System or Module housing.

- **4.** Plug Power Cord into the System Mains Disconnect and reinstall the Rear Access Panel. Install all lead wires and cables to the System.
- **5.** Install Storage Bins into Therapy System Cart. Start with bottom Storage Bin first.

B. Dismounting Therapy System from Therapy System Cart

1. To remove the System from the Therapy System Cart, repeat the Mounting System to Therapy System Cart instructions in reverse order.



FIGURE 6.52



FIGURE 6.53



FIGURE 6.54

Intelect®/Genisys® Therapy Systems

7- GENERAL MAINTENANCE

🕂 WARNING

DISCONNECT THE SYSTEM FROM THE POWER SOURCE (OUTLET OR REMOVE BATTERY MODULE IF INSTALLED) BEFORE ATTEMPTING ANY MAINTENANCE, INSTALLATION, REMOVAL, OR REPLACEMENT PROCEDURES TO PREVENT ELECTRICAL SHOCK AND POSSIBLE DAMAGE TO SYSTEM.

7.1 CLEANING THE SYSTEM A. Cleaning the Therapy System

With the system disconnected from the power source, clean the system with a clean, lint free cloth moistened with water and mild antibacterial soap. If a more sterile cleaning is needed, use a cloth moistened with an antimicrobial cleaner.

Do not submerse the system in liquids. Should the unit accidentally become submersed, contact the dealer or Chattanooga Group Service Department immediately. Do not attempt to use a system that has been wet inside until inspected and tested by a Service Technician certified by Chattanooga Group. Do not allow liquids to enter the ventilation holes

Do not allow liquids to enter the ventilation holes in the optional modules. This could permanently damage the modules.

B. Lens Cleaning

1. Therapy System Screen Lens

Clean the Therapy System Lens with the NOVUS[®] Plastic Polishing System. NOVUS can be purchased by going to novuspolish.com on the internet. Follow the instructions as given by NOVUS on their product.

Do Not Use alcohol or chlorine based solvents as this may damage the lens.

2. Laser Applicator Lenses

Use only NOVUS #1 to clean the Laser Applicator Lenses. The Lens associated with each Laser Applicator has certain optical qualities that are critical to the proper operation of the Laser Applicator. Do not use NOVUS #2 OR #3 on the Laser Applicator Lenses. If the Lens is scratched it must be replaced by the factory.

The Laser applicators are not designed to prevent the ingress of liquids. Do not submerse the Laser Applicator in any liquid.

7.2 CALIBRATION REQUIREMENTS

A. Ultrasound Applicators:

Annual factory calibration is required for all Ultrasound Applicators. Only the Applicators should be sent to the factory for this procedure.

B. Laser Applicators

All Laser Applicators require annual calibration. All Laser Applicators must be sent to the factory for annual calibration.

7.3 FIELD SERVICE

- A. All field service procedures as described in this Service Manual for the Intelect XT and Vectra Genisys must be performed by a Service Technician certified by Chattanooga Group.
 All field service procedures as described in this Service Manual for the Intelect Vet must be performed by a Service Technician certified by Ferno Veterinary Systems.
- **B.** Any attempted outside the scope of this Service Manual is the sole responsibility and liability of the Field Technician performing such procedures.
- **C.** All repairs to the Laser Module and Laser Applicators must be performed at the factory. There are no field serviceable components for the Laser Module or Laser Applicators.

7.4 FACTORY SERVICE

When the Vectra Genisys, Intelect XT, and Intelect Vet Therapy Systems requires factory service, contact the dealer or Chattanooga Group Service Department.

When the Intelect Vet Therapy Systems require factory service, contact Ferno Veterinary Systems.

8.1 GENERAL

A. Tools and Equipment Required

- 1. Intelect/Genisys Combination Therapy System and all Intelect/Genisys Ultrasound Applicators associated with the System being serviced.
- 2. Ohmic Instruments UPM DT 10 or DT 100 Ultrasound Power Meter, set to "watts".
- 3. Degassed Water. Refer to page 37 for Degassed Water Recipes.

WARNING

USE ONLY DEGASSED WATER IN POWER METER FOR CALIBRATING ULTRASOUND APPLICATORS.

USE OF OTHER TYPES OF WATER WILL CAUSE FALSE READINGS AND BAD TEST RESULTS.

SEE PAGE 37 FOR DEGASSED WATER RECIPES.

USE OF OTHER BRANDS OR TYPES OF TOOLS, EQUIPMENT, FIXTURES, MATERIALS, AND SUPPLIES OTHER THAN THOSE SPECIFICALLY LISTED IN "A. Tools and Equipment Required" ABOVE WILL GIVE BAD TEST AND CALIBRATION RESULTS.

IF PROPER EQUIPMENT IS NOT AVAILABLE OR CAN NOT BE OBTAINED, SEND THE ULTRASOUND APPLICATORS TO THE FACTORY FOR CALIBRATION.

B. Ultrasound Applicator Calibration Procedures

 Enter the Technical Service Screen of the Therapy System by pressing the Stop, Pause, and Start Buttons simultaneously. See Figure 8.1.

NOTE:

To access the Technical Service Screen of Therapy Systems with Version 2.0 or above software, simultaneously press the two buttons located at the upper right of the screen. See inset at Figure 8.1.

- **2.** Set up Power Meter per Ohmic User Manual. Position the Ultrasound Applicator in the Power Meter.
- **3.** Press the Ultrasound Calibration Button. See Figure 8.2.
- **4.** Press the Head Size Button until the size applicator being calibrated is displayed. See Figure 8.3.
- **5.** Press the Start Button, refer to Figure 8.3. Follow the instructions displayed on the Therapy System.
- **6.** Repeat this procedure for each Ultrasound Applicator associated with the Therapy System being serviced.



FIGURE 8.1



FIGURE 8.2



FIGURE 8.3

9- PARTS



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27159	Bottom Assembly to Top Assembly Ribbon Cable	1
2	27306	Rear Access Panel	1
3	27138	Screw, M3 x 16 mm	4
4	27029	Front Access Panel	1
5	27020	Lanyard	1
6	21188	Screw, #4-40 x .375in	1
7	27007	Front Infill	1

COMBINATION SYSTEM BASE ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27022	Mains Harness Clip	1
2	27276	Main Power Switch	1
3	27153	Fuse Holder	2
4	27154	Fuse Carrier	2
5	27277	Mains Power Input Connector	1
6	27010	Applicator Holder	1
7	27274	Feet	4
8	27436	Stim Board 1/4 Turn Pin	1
9	27059	Stim Connector Board	1
10	27142	Screws, M3 x 6mm	2
11	27006	Base Housing	1
12	27048	100 Watt Power Supply	1
13	27049	75 Watt Power Supply (Combination Systems Only)	1
14	27000	Power Supply Mounting Bracket	1
15	71772	Fuse, 6.3A	2

COMBINATION STIM & ULTRASOUND PC BOARD ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27055	Ultrasound PC Board	1
2	27161	Ultrasound to Stim Header	1
3	27160	PC Board Stand Off	4
4	27057	Stim PC Board	1

9- PARTS

TOP HOUSING ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27107	Top Housing (Vectra Genisys)	1
1A	27237	Top Housing (Intelect XT)	1
1B	29024	Top Housing (Intelect Vet)	1
2	27026	Left Keymat (Vectra Genisys)	1
2A	27235	Left Keymat (Intelect XT)	1
3	27027	Right Keymat (Vectra Genisys)	1
3A	27236	Right Keymat (Intelect XT)	1
4	27051	Keymat PC Board	1
5	27142	Screw, M3 x 6 mm	10
6	27028	Bottom Keymat (Vectra Genisys)	1
6A	27301	Bottom Keymat (Intelect XT)	1
7	27305	Intensity Control Knob (Vectra Genisys)	1
7A	27238	Intensity Control Knob (Intelect XT)	1

VECTRA GENISYS CONTROL BOARD ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27093	Color Display Mounting Bracket/Spacer	2
2	27162	Color Display	1
3	27012	Contrast Knob (Not Fuctional)	1
4	27053	Color Control PC Board	1
5	27137	Screw, M4 x 8 mm	2
6	21188	Screw, PSM PT Type	4
7	27021	Air Exhaust Funnel	1
8	27158	Cooling Fan	1
9	27136	Screw, #4-40 x .375"	4
10	27144	Fan Mounting Stand Off, M4 x 16 mm	2
11	27024	MMC Card Top	1
12	27009	Patient Data Card and MMC Card System Port Housing	1

INTELECT XT CONTROL BOARD ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27512	Screw, M3 x 4 mm	4
2	27180	Monochromatic LCD	1
3	27145	Stand Off, M3 x 10 mm	4
4	27012	Contrast Knob (Functional)	1
5	27053	Control PCB	1
6	27137	Screw, M4 x 8 mm	2
7	27021	Air Exhaust Funnel	1
8	27144	Stand Off, M4 x 16 mm	2
9	27142	Screw, M3 x 6 mm	4
10	27158	Cooling Fan	1
11	27136	Screw, M4 x 35 mm	2
12	27756	Inverter	1
13	27009	Patient Data Card and MMC Card System Port Housing	1
14	27085	MMC Card Top	1

CHANNEL 3/4 ELECTROTHERAPY MODULE ASSEMBLY



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY REQ'D
1	27015	Module Top	1
2	27353	Stim Board to Ribbon Cable Header	1
3	27057	Stim PC Board	1
4	27016	Module Bottom Housing	1
5	27150	Feet	4
6	27061	Channel 3/4 Stim Connector PC Board	1
7	27017	Connector Infill	1
8	27136	Module to Therapy System Ribbon Cable (Mounted onto Therapy System)	1



INTELECT/GENISYS THERAPY SYSTEM-CONTROL BOARD 27053 Sheet 1



.

INTELECT/GENISYS THERAPY SYSTEM-CONTROL BOARD 27053 Sheet 2



INTELECT/GENISYS THERAPY SYSTEM-CONTROL BOARD 27052 Sheet 3



SOUNDHEAD CONNECTOR

ULTRASOUND PC BOARD 27055 Sheet 1



INTELECT/GENISYS THERAPY SYSTEM-ULTRASOUND PC BOARD 27055 Sheet 2



INTELECT/GENISYS THERAPY SYSTEM-ULTRASOUND PC BOARD 27055 Sheet 3







169 R230 MA P STIMA N 100pf 26MK 1094125W



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 10000 STIME


















10- SCHEMATICS





FAIR RITE 2944666631 OR STEWARD 28C0236-CEW OR FERRICO F5-R6H-6.0x10.0x30

JP4 & JP5



NEW FROM FRONT

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KYCON KMD6-45-N

VIEW FROM FRONT

INTELECT/GENISYS THERAPY SYSTEM-CONNECTOR BOARD 27059

10- SCHEMATICS







KYCON KMD6-45-N

INTELECT/GENISYS THERAPY SYSTEM-CHANNEL 3/4 ELECTROTHERAPY MODULE CONNECTOR BOARD 27061

27048- 100 Watt Power Supply





27049-75 Watt Power Supply (Combination Systems Only)

INTELECT/GENISYS THERAPY SYSTEM-POWER SUPPLIES

10- SCHEMATICS



VECTRA GENISYS THERAPY SYSTEM-LASER MODULE BOARD 27069

VECTRA® GENISYS AND INTELECT® XT

Chattanooga Group ("Company") warrants that the Vectra Genisys and Intelect XT Therapy Systems, Channel 3/4 Electrotherapy Module, Laser Module, and sEMG Module ("Products") are free of defects in material and workmanship. This warranty shall remain in effect for two years (24 months) from the date of original consumer purchase. If these Products fail to function during the two year warranty period due to a defect in material or workmanship, Company or the selling dealer will repair or replace the respective Product without charge within a period of thirty (30) days from the date on which the Product is returned to the Company or the dealer.

All repairs to the Product must be performed by a service center authorized by the Company. Any modifications or repairs performed by unauthorized centers or groups will void this warranty.

The warranty period for certain accessories is 90 days. Accessories consist of Lead Wires, Operator Remote, Electrodes, Patient Data Cards, sEMG Data Cards, and Nylatex[®].

The warranty period for the Therapy System Cart, Battery Module, Ultrasound Applicators, and Laser Applicators is one year (12 Months).

This Warranty Does Not Cover:

- Replacement parts or labor furnished by anyone other than the Company, the selling dealer, or a certified Company service technician.
- Defects or damage caused by labor furnished by someone other than Company, the selling dealer or a certified Company service technician.
- Any malfunction or failure in the Product caused by product misuse, including, but not limited to, the failure to provide reasonable and required maintenance or any use that is inconsistent with the Product User's Manual.

COMPANY SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some locations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

To obtain service from Company or the selling dealer under this warranty:

1. A written claim must be made within the warranty period to the Company or the selling dealer. Written claims made to the Company should be sent to:

Chattanooga Group 4717 Adams Road Hixson, TN 37343 USA Telephone: 1-423-870-2281 or 1-800-592-7329 Outside USA: +1-423-870-7200 Facsimile: 1-423-875-5497

and

2. The Product must be returned to the Company or the selling dealer by the owner. A Return Authorization (RA) Number must be obtained before returning any product to the Company.

This warranty gives you specific legal rights and you may also have other rights which vary from location to location.

The Company does not authorize any person or representative to create for it any other obligation or liability in connection with the sale of the Product.

Any representative or agreement not contained in the warranty shall be void and of no effect.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

ALL LASER SERVICE AND THE REQUIRED ANNUAL CALIBRATION FOR LASER MUST BE PERFORMED BY THE COMPANY

PERFORMANCE OR ATTEMPT OF ANY FIELD SERVICE OR CALIBRATION OF THE LASER MODULE OR ANY OF THE LASER APPLICATORS WILL RENDER THIS WARRANTY VOID.

11-WARRANTY

INTELECT® VET

Ferno Veterinary Systems ("Company") warrants that the Intelect Vet Therapy Systems, Channel 3/4 Electrotherapy Module, Laser Module, and sEMG Module ("Products") are free of defects in material and workmanship. This warranty shall remain in effect for two years (24 months) from the date of original consumer purchase. If these Products fail to function during the two year warranty period due to a defect in material or workmanship, Company or the selling dealer will repair or replace the respective Product without charge within a period of thirty (30) days from the date on which the Product is returned to the Company or the dealer.

All repairs to the Product must be performed by a service center authorized by the Company. Any modifications or repairs performed by unauthorized centers or groups will void this warranty.

The warranty period for certain accessories is 90 days. Accessories consist of Lead Wires, Operator Remote, Electrodes, Patient Data Cards, sEMG Data Cards, and Nylatex[®].

The warranty period for the Therapy System Cart, Battery Module, Ultrasound Applicators, and Laser Applicators is one year (12 Months).

This Warranty Does Not Cover:

- Replacement parts or labor furnished by anyone other than the Company, the selling dealer, or a certified Company service technician.
- Defects or damage caused by labor furnished by someone other than Company, the selling dealer or a certified Company service technician.
- Any malfunction or failure in the Product caused by product misuse, including, but not limited to, the failure to provide reasonable and required maintenance or any use that is inconsistent with the Product User's Manual.

COMPANY SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some locations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

To obtain service from Company or the selling dealer under this warranty:

1. A written claim must be made within the warranty period to the Company or the selling dealer. Written claims made to the Company should be sent to:

70 Weil Way Wilmington, OH 45177 USA Telephone: 1-888-206-7802

and

2. The Product must be returned to the Company or the selling dealer by the owner. A Return Authorization (RA) Number must be obtained before returning any product to the Company.

This warranty gives you specific legal rights and you may also have other rights which vary from location to location.

The Company does not authorize any person or representative to create for it any other obligation or liability in connection with the sale of the Product.

Any representative or agreement not contained in the warranty shall be void and of no effect.

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PERFORMANCE OR ATTEMPT OF ANY FIELD SERVICE OR CALIBRATION OF THE LASER MODULE OR ANY OF THE LASER APPLICATORS WILL RENDER THIS WARRANTY VOID.





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Intelect® Vet



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